



May 3, 2024

# VFC Program is Transitioning its Vaccine Ordering and Management System to a New System, myCAvax, on June 10!

Dear VFC Provider,

The California VFC Program is excited to announce the transition of its current vaccine ordering and provider management system, MyVFCvaccines, to a new system, myCAvax system. This transition is expected to occur on June 10<sup>th</sup>, 2024. Over the coming weeks, VFC will share a series of communications with specific information about the transition, including key provider actions and important transition dates to mark your calendars. We encourage your practice to join CDPH's Friday Provider Webinars as information about the transition will also be shared as part of these sessions in the myCAvax segment of the call. These webinars occur every other Friday and you can [register here for the next webinar on Friday, May 17, 2024 from 9:00am-10:30am](#). If you cannot attend, archived webinars can be accessed on [EZIZ.org](http://EZIZ.org).

Important dates and key actions for providers to prepare for the transition include:

### VFC Vaccine Ordering:

- If your routine order is due during or shortly after our blackout period, consider submitting a new order **by Friday, May 24** to avoid any delays in your vaccine supply. Ordering in MyVFCvaccines will stop close of business on **Friday, May 24**.
- Please submit any transfers, waste, returns, and shipping/handling incidents alongside your orders by the May 24 date.

### Key Practice Staff

- If you had a change in your Key Practice Staff since you recertified, please update Primary and Backup Vaccine Coordinator information in MyVFCvaccines. Access to myCAvax will be granted based on the information provided in MyVFCvaccines. Each user will have unique login credentials created.

### MyCAvax system Trainings

- CDPH will begin system training for VFC providers in late May 2024.

- VFC providers who are brand new to myCAvax should attend the 'Brand New Provider Training: Getting Started with myCAvax' training.
- All VFC providers should attend the below trainings:
  - VFC 101: Requesting VFC Vaccine in myCAvax
  - VFC 102: Managing VFC Vaccine Inventory in myCAvax Stay tuned!
- Training will begin end of May on the system. Multiple sessions will be offered for each training. Please keep an eye out for the official timing and registration links and make sure your staff plan on attending!

### Digital Data Loggers (DDLs)

- Ensure certificate of calibration is valid in MyVFCVaccines. Expired Digital Data Loggers (DDLs) in myCAvax may impact ordering.

### Communications

- Please note that due to this transition you may start to receive communications like this one from various sources. Please open and read any emails that arrive from [ImmunizationBranch@cdph.ca.gov](mailto:ImmunizationBranch@cdph.ca.gov), [myCAvaxinfo@cdph.ca.gov](mailto:myCAvaxinfo@cdph.ca.gov), [ProviderCallCenter@cdph.ca.gov](mailto:ProviderCallCenter@cdph.ca.gov), and [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov) to get all the information necessary for a seamless transition.

We are working diligently to get you all the training, resources, and support you need for this transition. Please keep an eye out for future communications, announcements, and training to get you started on your journey. In the meantime, if you have any questions, please reach out to the VFC Call Center at [MyVFCVaccines@cdph.ca.gov](mailto:MyVFCVaccines@cdph.ca.gov) or 877-2GET-VFC (877-243-8832)

**Thank you,**



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**EZIZ.org**