



September 24, 2024

McKesson Shipping Delays

Dear VFC Provider,

The VFC Program's national vaccine distributor, McKesson Specialty, is currently facing shipping delays for routine vaccine orders because of an unusually high volume of orders in September. Below is the most current status of shipment delays by order type.

Status:

- Flu Orders – Backlog (Estimated return to current – Sept 30th)
- Routine Orders – Backlog (Estimated return to current – Oct. 2nd)
- Frozen COVID orders – Current
- Frozen Varicella containing vaccines – Current (note that while product may ship sooner, Merck has 15 business shipping dates to fulfill orders)

McKesson anticipates all order lines being up to date by October 2nd.

CDC is carefully monitoring the situation and working closely with McKesson to resolve this issue as quickly as possible. In the meantime, the following steps are being taken to mitigate the impacts of shipping delays:

1. CDC has asked McKesson to prioritize delivery of items with RSV immunizations until the shipping delays resolve since providers are currently building inventory in advance of October vaccination.
2. McKesson is implementing weekend pick/pack and/or Sunday shipments to hasten the resolution of shipping delays. Keep in mind, vaccine shipments will only be delivered according to providers' stated delivery days and times.

Please do not contact McKesson directly for a shipment status. We will continue to provide updates on the [EZIZ vaccine order status page](#).

If an order is sent back to you in "Corrections Needed" status, please review and submit corrections as soon as possible to prevent additional delays in processing the order. If you

practice has not yet placed an order for VFC supplied COVID-19, Flu, or RSV vaccines, please submit them in the same order.

Thank you for your understanding and patience as we work with CDC and McKesson to resolve this issue.

Thank you,



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