



Immunization
Branch

Getting to Know My Turn



Benefits of My Turn

Patients are Looking for You...

Ready to Enroll in My Turn Clinic? [CLICK HERE!](#)

CA Patients are Looking for You!



My Turn Clinic is a platform designed to streamline vaccine administration and clinic management.

It allows California immunization providers to manage

- ✓ patient eligibility
- ✓ scheduling
- ✓ dose administration
- ✓ reporting
- ✓ AB 1797 compliance

All in one place!

We're here to help!

Contact the CDPH provider call center for Customer Support at 833.502.1245 or email MyTurn.Clinic.HD@cdph.ca.gov



Benefits of Using My Turn



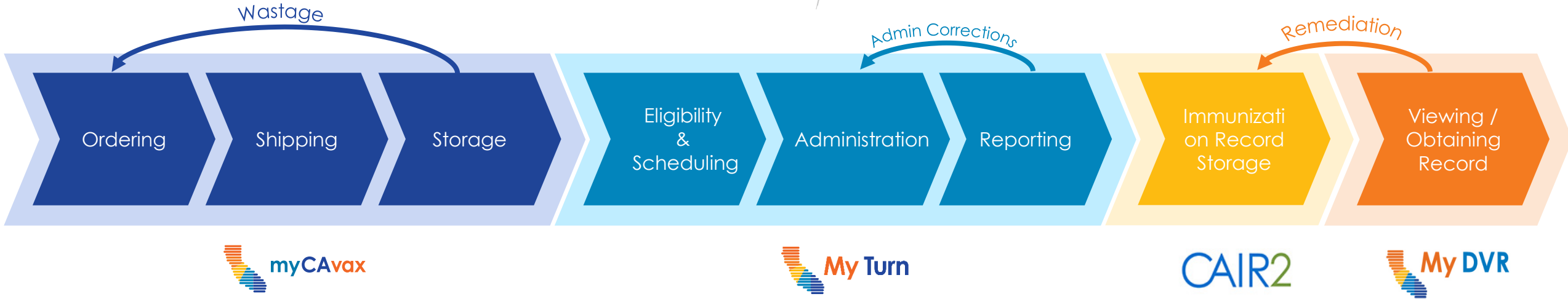
- **Accessible:** Enrolling in My Turn Clinic provides your clinic the ability to be listed on the My Turn platform, making it easy for Californians to find your clinic locations for walk-ins or to book appointments, providing another avenue to promote your clinic's services and accessibility.
- **Efficient Scheduling:** Easily manage appointments and walk-ins, reducing wait times and improving patient flow. **Automated Reporting:** Seamlessly report doses to CAIR2/RIDE, ensuring compliance, accurate record-keeping, and real-time reporting.
- **Comprehensive Management:** Ability to manage clinic operations, vaccine inventory, clinic availability, and unique QR codes.
- **Enhanced Communication:** Automated SMS and email notifications to remind patients of their appointments and keep them informed
- **Multiple Provider Use Cases:** My Turn offers different types of access for you to promote your clinics on our public website, depending on your current organization's setup.

My Turn Features

What My Turn Offers

Ready to Enroll in My Turn Clinic? [CLICK HERE!](#)

California Vaccine Management Systems & Functions



My Turn Overview



myCAvax

Providers / LHJs can...

- Enroll organizations and locations
- Request vaccine
- Utilize Vaccine Marketplace and Provider Location to transfer vaccines
- Manage inventory
- See dose allocations
- View reports



My Turn Public

Patients can...

- Confirm vaccine eligibility
- Find providers in specific programs (VFC, VFA, 317, SGF)
- Schedule/Cancel vaccine appointments
- Receive email / SMS appointment reminders



My Turn Clinic

Providers / LHJs can...

- Full Clinic Management
- Manage appointments and patient information
- Manage vaccine supply / Inventory
- Register walk-ins
- Report doses to IIS (CAIR/RIDE)



CAIR Quick Entry

Providers / LHJs can...

- Submit records directly to doses to IIS (CAIR/RIDE)
- No clinic setup or maintenance
- Run reports and extract patient data
- CSV Template for off-line use
- Edit / update / cancel records

My Turn Public Features



My Turn is a platform that connects individuals / patients with tools and resources to receive vaccination and provides Clinic Managers (CMs) and Vaccine Administrators (VAs) the tools to manage vaccination clinics.



GENERAL FEATURES

My Turn Public offers...

- Ability to search for local immunization providers using an electronic map
- Ability to utilize a clinic specific link for direct clinic scheduling and access
- Comprehensive search and filter system for vaccines, age range, insurance type
- Multi-vaccination Support for a single appointment
- Testing location search and testing resources



ADDITIONAL FEATURES

My Turn Public offers...

- External pharmacy resources and links
- Comprehensive vaccine focused Frequently asked questions (FAQs) page
- Multi Language support
- Vaccine eligibility by age chart
- Direct link to My DVR

My Turn Clinic Features



My Turn is a platform that gives Local Health Jurisdictions (LHJs) and providers an all-in-one application for public eligibility, patient scheduling, clinic management, dose administration and reporting, and walk-in registration for vaccine clinics.



TYPES OF CLINICS

- **Scheduled**
 - Visible to public on My Turn
- **Walk-In**
 - Fully closed for clinic's use or
 - Public clinic visible to general population
- **Coded**
 - Visible on My Turn only to patients with an individual code or master code
- **Mobile**
 - Visible or hidden to public on My Turn; operates out of transportation vehicle
- **School Vaccination**
 - School vaccination clinic, can be coded for direct access
- **Geofenced**
 - Visible only to patients within the same county



GENERAL FEATURES

- My Turn offers...**
- Comprehensive Knowledge Center
 - Automatic dose reporting to CAIR2 / RIDE
 - A Virtual Assistant, including SMS and email notifications and appointment reminders
 - Appointment management
 - Bulk upload, cancel, and reschedule appointments
 - Provider Call Center for support



REPORTING

- Clinic Managers can run and export:
- Clinic reports
 - Appointment reports
 - Patient reports
 - Vaccines administered report
 - Clinic capacity report

CAIR Quick Entry Features

My Turn now supports direct submission of vaccine records to CAIR2 through a feature called CAIR Quick Entry (CQE). Providers who enroll in My Turn will automatically receive CAIR Quick Entry access. This tool gives providers the same functionality they are used to in Mass Vax with improvements to efficiency and in the future additional vaccine support



GENERAL FEATURES

CQE offers...

- Direct quick entry form to report vaccinations to the Immunization Registries (CAIR/RIDE)
- Single, bulk, and batch record uploads to CAIR2
- Ability to edit/cancel records post-submission



ADDITIONAL FEATURES

CQE offers...

- Offline CSV template
- Reporting for entire Location
- Supports all active CAIR2 vaccines
- Replaces CAIR2 Mass Vax tool

Provider Use Cases

How to promote your immunization services

Ready to Enroll in My Turn Clinic? [CLICK HERE!](#)

Different Opportunities to Promote your Immunization Services on My Turn



Do you have an EHR System you prefer to use?	Do you have an EHR System and still want to use My Turn Public?	No EHR System and want to use all My Turn Features?	Need to submit data to CAIR only?
Use Provider Locator	Use My Turn 3rd Party Clinic	Use All My Turn Features	Use CAIR Quick Entry!
<p>Benefits:</p> <ul style="list-style-type: none"> • No access to My Turn needed • No set-up necessary • No access to My Turn needed • Simple opt-in form • Lists your location on My Turn Public – Vaccine Locator Page for the public to find • Ability to update at any point in time 	<p>Benefits:</p> <ul style="list-style-type: none"> • Minimal set-up • Minimal clinic management needed • Lists your clinic for the public to find but redirects to your scheduling/provider site • Ability to update at any point in time 	<p>Benefits:</p> <ul style="list-style-type: none"> • Full scheduling and screening process available for users • Custom Screening can be added by CDPH • Multiple Clinic types and use cases • Multi-vaccination support • Ability to update at any point in time • User management 	<p>Benefits:</p> <ul style="list-style-type: none"> • Enroll location in My Turn for access to CQE (simple enrollment process) • Data is sent directly to CAIR no setup required • Can update/re-submit/cancel records at any time • Offline CSV template for mass record uploads

EHR = Electronic Health Record System

Appendix

Additional Resources

Ready to Enroll in My Turn Clinic? [CLICK HERE!](#)

Enrolling in My Turn

Do you have a myCAvax account?

YES!

If your location is **already participating** in one of these programs (VFC, VFA, LDH 317, BAP, SGF), follow these steps:

1. Log in to myCAvax using your usual credentials.
2. Select the 'My Turn Enrollment' tab next to the 'Enrollment' tab to view the 'My Turn - Enrollment' page.
3. On the 'My Turn - Enrollment' page, select the 'Enroll Location' button. The page redirects to the 'Step 1 - Required Training' page to begin My Turn enrollment.

NOT YET?

1. Visit mycavax.cdph.ca.gov.
2. Select the 'My Turn' tab next to the 'Home' tab to view the 'My Turn' landing page.
3. On the 'My Turn' landing page, select either the 'Enroll your organization' or 'Enroll Now' button. Begin enrolling in My Turn on the 'Step 1 - Create an Account' page.

For more information, view the ['Enrolling in My Turn'](#) job aid on EZIZ.



Additional Resources

Additional Links	
My Turn on EZIZ	https://eziz.org/administration/myturn/
Enrolling in My Turn Quick Sheet	https://eziz.org/assets/docs/COVID19/MyTurn-EnrollinginMyTurnQuickSheet.pdf
My Turn Introduction to Onboarding	http://eziz.org/assets/docs/COVID19/MyTurn-IntroductionToOnboarding.pdf
What is My Turn Clinic?	https://eziz.org/assets/docs/WhatisMyTurnClinic.pdf
Enroll in the My Turn Clinic Webinar	https://us06web.zoom.us/webinar/register/WN_tPJzSEDESYOX9bIMcx5GXg#/registration



Immunization Branch