

TEMPLATE ROBOCALL MESSAGES TO PATIENTS

Use these messages to bring pediatric patients in for needed immunizations and checkups.

For Providers Stocking COVID-19 Vaccine

Message 1 – Routine and COVID-19 Vaccines:

“Hi there! My name is [your name] and I am calling from [your doctor/clinic name]. I am calling to let you know that your child is due for some routine shots. Staying up to date on needed shots is very important for your child’s health. If your child is 6 months or older, they can now get their COVID-19 vaccine at the same time as other recommended vaccines. If your child is 5 years and older, ask us if they are due for a COVID-19 booster. Please call us back at [your number] to schedule an appointment. Thank you.”

Message 1 – Routine and COVID-19 Vaccine in Spanish:

“¡Hola! Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. Le llamo para informarle que a su hijo(a) le toca recibir ciertas vacunas de rutina. Mantenerse al día con las vacunas necesarias es importante para la salud de su hijo(a). Si su hijo(a) tiene 6 meses de edad o más, ahora puede recibir la vacuna contra el COVID-19 al mismo tiempo que otras vacunas recomendadas. Si su hijo(a) es mayor de 5 años de edad, pregúntenos por la vacuna de refuerzo contra el COVID-19. Por favor llámenos al [your number] para hacer una cita. Gracias”.

Message 2 – Back-to-School:

“Hi there, this is [your name] from [your doctor/clinic name]. We are calling to let you know that your child is due for some routine shots. If your child is 6 months or older, they can now get their COVID-19 vaccine at the same time as other recommended vaccines. If your child is 5 years and older, they may be due for a COVID-19 booster. Beat the back-to-school rush! Call us at [your number] to schedule a visit as soon as possible. Thank you.”

Message 2 – Back-to-School in Spanish:

“Hola. Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. Le llamamos para informarle que a su hijo(a) le toca recibir ciertas vacunas de rutina. Si su hijo(a) tiene 6 meses de edad o más, ahora puede recibir la vacuna contra el COVID-19 al mismo tiempo que otras vacunas recomendadas. Si su hijo(a) es mayor de 5 años de edad, es posible que también necesite la vacuna de refuerzo contra el COVID-19. ¡Evite las prisas del regreso a la escuela! Por favor llámenos al [your number] para hacer una cita lo antes posible. Gracias”.

For Providers Not Stocking COVID-19 Vaccine

Message 3 – For Providers Not Stocking COVID-19 Vaccine:

“Hi there, this is [your name] from [your doctor/clinic name]. We are calling to let you know that [child’s name] is due for a checkup and routine shots! Please call us at [your number] to schedule a visit as soon as possible. Thank you.”

Message 3 in Spanish – For Providers Not Stocking COVID-19 Vaccine:

“Hola. Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. ¡Le llamamos para informarle que [child’s name] necesita un chequeo médico y vacunas de rutina! Por favor llámenos al [your number] para hacer una cita lo antes posible. Gracias”.