



California
Vaccines for
Adults Program

**VFA Program Webinar Q & A Session for
“Looking Ahead: Recertification, Program, and ACIP Updates”
Wednesday, December 11, 2024**

I. VFA Program Updates

Q: I hear 317 and VFA being used interchangeably. What is the difference and if we are giving a VFA vaccine should it be reported to CAIR as 317 or VFA funding?

A: The Vaccines for Adults Program offers vaccine purchased using discretionary "Section 317" funding, which is why those terms have been used interchangeably. To report eligibility in CAIR, please use "317."

Q: When submitting the physician licenses do we have to submit all the physician's information?

A: When entering license information for healthcare providers with prescription-writing privileges, the system will check license type, license number, first and last name. You can verify license information ahead of time on the Department of Consumer Affairs website: <https://search.dca.ca.gov/>.

Q: Can we start uploading the DDL certificates now?

A: Yes, you can start uploading your DDL certifications now. A certificate of calibration should be uploaded for each device.

Q: I just got a transfer from another location within the same company. At my other location I was the main Vaccine Coordinator, and this location I'm the Back up. What do I need to do to get removed from my previous clinic and be added to this one?

A: You can make manage the roles of your key practice staff during recertification. can contact the PCC at providercallcenter@cdph.ca.gov for additional assistance.

Q: What qualifies as mobile unit on recertification? Asking as we go out and provide mobile clinics (pop-ups) but only have the one site we keep vaccines stored.

A: If you have a pharmacy-grade unit on a mobile van, that unit should be added to your myCAvax account since vaccines are being stored when in use, even if temporarily during a mobile event. This would be in addition to the units that store your vaccines long-term.

Q: If we need to change our Provider of Record - do we still need to submit the "change staff request form on EZIZ" or changing it on myCAvax is enough?

A: Since we are so close to opening up recertification, I would make this change as part of that process. If there is a change to the Provider of Record, it will require that the new POR sign the Provider Agreement and Addendum and will require CDPH approval.

Q: How many additional coordinators can a clinic have?

A: Clinics should only have one additional Vaccine Coordinator.

II. VFA Program Recertification

Q: Do all EZIZ trainings need to be completed after 12/1/24 or just the ones that are for VFA/317?

A: For VFA and LHD 317 providers, clinics must at minimum complete the "VFA Program Requirements" or "LHD 317 Program Requirements" lesson after 12/1/2024 to receive credit for the 2025 Recertification. We highly encourage VFA and LHD 317 sites to complete the other updated EZIZ lessons. If you are a VFC Provider, all the required trainings must be completed after 12/16/2024 to receive credit for the 2025 Recertification.

Q: Can we have staff start their EZIZ training for the recertification already?

A: Please wait to start the EZIZ trainings once recertification is launched. We will communicate this out to enrolled providers. VFA and LHD 317 providers can complete required lessons starting 12/1/2024.

Q: When will the EZIZ lessons be reset?

A: You can begin taking the lessons once recertification launches.

Q: Can you grant access for recertification to Provider of Record Designee? In larger organizations, Designee used to process all recertifications in old system.

A: If you need your Provider of Record Designee to complete the recertification for your sites, they can be given the additional role of "Additional Vaccine Coordinator" which would provide myCAvax system access. Only the roles of the Primary Vaccine Coordinator, Back Up Vaccine Coordinator, and Additional Vaccine Coordinator will have access to completing the recertification form.

Q: When is the recertification's due?

A: February 14, 2025

Q: On the recertification page, will the names of coordinator or other positions, auto populate last year's information and we only update changes?

A: The VFA recertification page will display the key staff that are currently listed on the program location. You can manage and make changes to key staff during recertification. All key staff must complete required EZIZ training lessons.

Q: Can we go ahead and have staff start their EZIZ training now or would we wait til 12/16/24?

A: The VFA Program Requirements lesson can be completed starting 12/1/24. All other lessons will be updated and lessons should be completed after 12/16/24.

Q: I had an employee do her EZIZ trainings last month, does she need to re-do them again after 12/16/24?

A: Since all the EZIZ lessons are being updated, we want staff to be able to get the most current information out of the EZIZ lessons. So, if your staff took the lessons prior to December, they will need to take them again to receive credit for the 2025 Recertification. Please allow staff ample time to complete EZIZ lessons and the online Recertification process.

III. VFA Program Eligibility

Q: If a patient comes in stating Shingrix is \$300 for the vaccine, due to no coverage, can we administer VFA vaccine?

A: If the patient is "uninsured" or "underinsured" they qualify for VFA vaccines. "Underinsured" is defined as a person who has health insurance, but the insurance does not cover any vaccines; a person whose insurance covers only selected vaccines; a person whose insurance does not provide first dollar coverage for vaccines, they can receive VFA vaccines. If the patient's insurance does not cover Shingrix or if their insurance requires a copayment for the vaccine, they are considered "underinsured" category and are eligible for VFA-supplied Shingrix.

Q: The slides indicated that those with Medi-Cal covers vaccines. Is this only for pregnant patients? This doesn't include Partnership patients?

A: Medi-Cal does cover all ACIP-recommended vaccines for all adults. Partnership is included as a Medi-Cal managed care plan.

Q: On the other slide, it says if they have Medicare part D only, they can get PCV 20?

A: If the patient has Medicare Part D, they are eligible for PCV.

Q: If private insurance requires any type of vaccine copay, is the patient eligible for VFA vaccines?

A: With the expanded “underinsured” definition, if the patient has a co-pay for the vaccine then yes, they would qualify. Co-pay for the office visit or administration fee is not included in this definition. For example, if there is a co-pay for the visit and not the vaccine, the patient would not qualify for VFA.

Q: Can you please confirm Poll Question 2? According to slide 13, a patient with Medicare Part D only (no Part B), they are eligible to receive PCV20 and Hep B, but the poll answer was NO stating PCV is covered by Part D. The job aid IMM-1247 shown indicates it is covered under Part B but is available via VFA for those patients with Part D only. Can you please clarify this?

A: Thank you for pointing this out. You are correct if a patient has Medicare Part D, they are eligible for PCV.

IV. Vaccine Ordering

Q: Does the estimate provided on the patient population page affect how many vaccines we will be allowed?

A: The number that you enter on the Patient Population step of Recertification does not directly affect your VFA orders. By providing your patient estimates, this helps the VFA Program gauge the total number of VFA eligible patients your practice expects to see in the coming year, which helps us plan and manage which vaccines the VFA Program can offer within a limited budget.

V. My Turn/myCAvax

Q: On My Turn, the check box for accepting walk-in patients, is it with in the clinic’s own patients or outside patients? What if it’s for patients not assigned to our clinic?

A: This would be for current patients. If you are not taking new patients, you can uncheck the box for accepting walk-in patients on the My Turn Locator.

Q: If you opt in for VFA will it automatically opt in for VFC as well or do you have to opt in when doing the VFC recertification?

A: Opting-in for the Locator is at the program location account level. If you need any help, contact the Provider Call Center at providercallcenter@cdph.ca.gov

VI. Clinical Updates

Q: Is RSV recommended for someone who already had it?

A: At this time, the adult RSV vaccine recommendation is just for a single dose. Future studies will look at possible boosters.

VII. CA Immunization Registry (CAIR)

Q: Is there a step by step on how to run the IIS report? Or an IMM-XXXX guide?

A: There are some instructions/direction on how to run certain reports such as the Doses Administered report. You can also visit this page: <https://eziz.org/vfa-317/cair/>. We encourage the clinic to contact their Local CAIR Rep for more guidance.

Q: Does the new age for Prevnar20 now reflect in CAIR?

A: Yes

VIII. Resources

Q: Will there be a new VFA/317 Screening form (IMM-1226) with the updated eligibility criteria?

A: Yes, we are updating eligibility materials. We will also send out a communication, so providers know that these materials are ready for use.

Q: Is there a link for grant application?

A: We will be sending an official communication email regarding the grant application along with the link to apply. Right now, if you have any questions, you can contact AdultImmunization@cdph.ca.gov

Q: How does someone find the person at the LHD that would give VFA stickers?

A: You can reach out to your county or jurisdiction's Immunization Coordinator. They can provide assistance with obtaining immunization-related materials, such as stickers. Please use this link to find contact information for your LHD: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/Local-Health-Department.aspx>