VFA Program Webinar Q&A Session:
"2024 ACIP Updates and Best Practices for Adult Immunizations"
Wednesday, March 13, 2024

I. **Program Updates and Announcements**

1. **Q: Where can we view the recertification document for VFA in myCAvax?**

   a. There is the Recertification Worksheet available to help gather information required to complete the recertification. However, if you have changes to your staff or the Primary Vaccine Coordinator who has initial access to the recertification form, please contact the Provider Call Center and they can assist with helping your new contact get access. https://eziz.org/assets/docs/317forLHD/IMM-1521.pdf

2. **Q: On the VFA requirements at-a-glance document, the link for EZIZ training takes you to the VFC training. Are there separate VFA lessons available on EZIZ?**

   a. The current VFA requirements-at-a-glance document lists the lessons for VFA key practice staff, which are the same lessons required for VFC staff. This is the current document outlining the required VFA lessons: https://eziz.org/assets/docs/IMM-1270.pdf. We have recently added a new EZIZ lesson, "VFA Program Requirements." At minimum, VFA key practice staff must complete this lesson.

3. **Q: Will VFA be using CAIR2 reports when submitting orders?**

   a. We are moving in the direction of utilizing CAIR data. We are currently working with the functional team to have CAIR data on myCAvax. We will be sending the 2023 annual CAIR report via email to the Provider of Record and Vaccine Coordinator soon. VFA providers are expected to refer to their CAIR usage report when reporting inventory and usage on VFA orders.

4. **Q: My Back-up Vaccine Coordinator does not have access to myCAvax for BAP or VFA and is not receiving emails from the program either. How can I ask for access?**

   a. The initial staff member who received the invitation to complete the recertification will be the VFA Contact (now the Primary Vaccine Coordinator). The Back-up Vaccine Coordinator will have access to the VFA myCAvax account once recertification is complete. If you are still having issues with gaining access after recertification, please contact the Provider Call Center.

5. **Q: Can we print the completed VFA recertification form?**
   a. At this time, you can print the webpage. We will bring this up to the functional team and see if it is possible to have print page. If you would like to make updates to staff, you can contact the Provider Call Center.

6. **Q: Is there a confirmation email that goes out stating you have accepted our recertification or that is completed?**
   a. Once recertification is complete, when you log in, you will not see an orange message that flags you to complete recertification. Instead, you will see that ordering is available. If you are not sure, you can email providercallcenter@cdph.ca.gov.

7. **Q: Is there a deadline for Provider of Record (POR) to sign the VFA agreement?**
   a. Currently there is no deadline or expiration for the POR to sign. This is subject to change in the future.

8. **Q: Can we edit the unit size in myCAvax, after recertification has been completed?**
   a. If you have completed recertification and would like to edit your site's storage unit, you can sign into your myCAvax VFA account and clicking the "Edit" option corresponding to the storage unit. There are also some step-by-step guides on updating storage units located in the Knowledge Center.

9. **Q: Can you return short-dated vaccines in myCAvax?**
   a. No, you cannot return short- dated vaccine doses.

II. **Best Practices Guest Presentation by Golden Valley Health Centers on Improved Immunization with Pneumococcal Vaccine and Diabetic Patients**

1. **Q: For the pneumococcal vaccine for diabetic patients, which type of pneumococcal vaccines are recommended under the age of 65?**
   a. There are 2 options from ACIP: PCV15 + PPSV23 or PCV20.

2. **Q: How do you prevent care gaps from being overlooked by staff?**
   a. This is an ongoing challenge, so constant messaging and huddles with the team are imperative.

3. **Q: How did you maximize the financial aspect of this immunization project? Was reimbursement from the health plans enough to cover for the cost of the vaccine?**
   a. We tried to maximize the use of VFA vaccines for eligible patients. We also streamlined the ordering and availability of the vaccine to improve access and reduce wastage, especially for some of our smaller sites.

4. **Q: What vaccine assessment tool did you use to help your patients track their vaccination status?**
   a. Our Marketing Team added this assessment tool https://www.gvhc.org/adult-vaccines/ to our website, which came from the CDC's webpage: https://www2.cdc.gov/nip/adultimmsched/

III. **Clinical Update on 2024 ACIP Adult Immunization Schedule Recommendations**

1. **Q: Can we still give our 65yrs+ patients RSV Vaccine throughout the year and not just until the end of March? Will there be a new RSV product for next season?**
   a. Correct, RSV vaccine can be administered all year to adults 60+, although you may consider timing the dose in late summer/early fall to maximize benefits. There will not be a new product next season.