



**VFA Program Webinar Q&A Session:
“Charting the Course for the VFA Program: CAIR, Program and ACIP Updates”
Wednesday, August 12, 2024**

I. VFA Program Updates and Announcements

Q: Storage and handling triage feature is very minimum. Will the temperature be adjusted at some point? For example, we are still prompt to call manufacturers for 46 temperatures.

A: There are a couple of enhancements that will be done as part of the 8/15/24 release in myCAvax, including adjustments to the triage temperatures. The system will prompt you to contact the manufacturers depending on the timeframe and temperature of the excursions, including the temperature scale selected. When in doubt, some vaccine manufacturers also offer online stability calculators which will quickly determine vaccine viability for simple excursions.

Q: Are PCAP patients eligible for VFA provided vaccines?

A: After review of the website, it is more of a patient assistance program and not an insurance. If it is not an insurance and the patient has no other insurance, they are eligible for VFA vaccines.

Q: Is the Program going to start supplying us with COVID vaccines?

A: We are currently reviewing our budget and ordering policy for the new fiscal year that starts on October 1. We hope to share more information out in September!

II. California Immunization Registry (CAIR) Updates

Q: We are working on clearing errors in CAIR and our interface with our EHR. Is there a way we can have the reports rerun once we correct the errors in CAIR?

A: Yes, once your data is cleaned up you can re-run doses administered reports from the system. If you need a more complex report, or need assistance re-running the DA report. Our Help Desk can assist, CAIRHelpDesk@cdph.ca.gov.



Q: Is there a way to correct eligibility errors in CAIR to ensure that 317/VFA vaccines that were transferred to CAIR with the wrong eligibility get fixed? Or what is the current recommendation?

A: If these were sent via data exchange from your EHR, you should be able to send an update file. I suggest emailing CAIR Data Exchange@cdph.ca.gov for further guidance. If these were entered manually, you may contact the CAIRHelpDesk@cdph.ca.gov for further guidance. This will depend if the dose was taken from inventory and how the lot was entered into CAIR inventory.

Q: Regarding CAIR transfer data from our EMR, we recently had an error on transmission due to patients last name being one letter and this does not meet requirements for CAIR [requires minimum of 2 letter on last name]. How we fix this, as now staff is manually adding on CAIR to update patient CAIR acct. Please advise if something else can be done.

A: This is a known issue and we are working with our vendor on a solution. You can send the patient ID to Eric.Dansby@cdph.ca.gov to resolve.

Q: Our Clinic uses data exchange but at times we do add vaccines manually into CAIR. However, I do not have the Eligibility codes to choose from. How do I fix that?

A: Please contact the CAIRHelpDesk@cdph.ca.gov to make sure your organization shows these codes and not just private.

Q: How can we get access to input vaccines into CAIR?

A: Information to sign up for CAIR can be found here:
<https://www.cdph.ca.gov/Programs/CID/DCDC/CAIR/Pages/CAIR-Join-Enroll.aspx>

Q: Will only Power users have access to the inventory function in CAIR?

A: Yes, that is correct.

Q: Do we use the NDC code that is listed on the box or the syringe as it differs all the time?

A: CAIR will accept both NDC types – Unit of Use (syringe or vial) and Unit of Sale (box)



Q: With the CAIR 7/2/24 update on PCV, will this correct the flagging to administer a 4th dose on a 6-year-old and older who has only received 3 doses?

A: Yes, it should. If you're finding something different, please contact CAIRHelpDesk@cdph.ca.gov and include the patient's CAIR ID with a screenshot so we can take a look.

Q: Our EMR transfers vaccines administered into patients' chart. We do not put information into CAIR. I manually input administered vaccines based on inventory am I doing it wrong?

A: If your doses are coming over through your EHR you do not have to input doses directly in CAIR. To setup auto-deduct via data exchange please contact CAIRDataExchange@cdph.ca.gov.

Q: Are we now required to have VFA inventory stored in CAIR?

A: You are not required to report inventory in CAIR but required to report any VFA administered dose as "317" in CAIR. You can do so via Data Exchange or user interface.

Q: Are we required to add our vaccine inventory in CAIR? Or can we manage our inventory from our EMR?

A: You can continue to manage your inventory in your EMR. Please ensure that any VFA vaccines administered and transferring to CAIR correctly as "317" eligibility. As Michael Powell shared in the demo earlier, it would be either V07 or V23 in your EMR.

Q: If clinic uses EMR with data exchange, will this new feature in CAIR auto deduct vaccines from inventory for vaccines that are added to CAIR automatically by EMR?

A: If your EMR/EHR's auto-deduct feature was turned on my data exchange, it should deduct as long as someone has entered the doses into the CAIR inventory and the files match that information exactly. To setup auto-deduct via data exchange please contact CAIRDataExchange@cdph.ca.gov.



III. Vaccine Management System: myCAvax and My Turn Updates

Q: Do we backlog the excursions not involving vaccines on myCAvax or just from 8/15/2024 onward we add it in myCAvax?

A: You do not need backlog excursions not involving vaccines. For now, please add those notes to your manual logs. After 8/15 please report these excursions on myCAvax.

Q: I have employees that are no longer with the organization, how do I delete them from the myCAvax program location account?

A: If you reach out to the Provider Call Center they can help clean up your account. We can't delete vaccine administrators because of Salesforce limitations, but we can mark them as "Legacy" so it's clear they are no longer there. ProviderCallCenter@cdph.ca.gov

Q: Are program providers, VFC, VFA, and SGF, required to sign up into My Turn?

A: No, program providers are not required to sign up for My Turn.

Q: Are we required to opt-in to the My Turn Vaccine Locator?

A: It is not a program requirement at this time to opt in to the public My Turn site. It is meant to help patients locate a site that can provide immunization services they are looking for. If you opt in, you can also state if you are not currently accepting new patients.

Q: When reporting excursions, it does not give an "Excursion ID" that we can then put on our universal manual temp logs. It does create them, but we have to search elsewhere to get the ID. Will this be an update in the future? Also, it would be helpful to create a printout after creating an excursion, similar to the one EZIZ would create.

A: This will be taken back to our team. We should be able to get the Excursion ID displayed on the Confirmation page so that it's visible right away without you having to navigate back to the Excursions tab, and we are working on getting some print functionality available as well.



IV. Clinical/ACIP Updates

Q: Should we expect a de-authorization of the 23-24 season COVID-19 vaccines soon?

A: We anticipate that FDA would deauthorize the 23-24 vaccines as soon as they approve/authorize the 24-25 vaccines (similar to their prior actions).

Q: Since COVID cases are on the rise this summer, is it recommended to have 65 yr older get a booster from last year's COVID vaccine or wait for the new one to come out next month? What is the minimum interval between doses?

A: CDC continues to recommend the 23-24 COVID-19 vaccine since the 24-25 vaccine is not yet approved/authorized by FDA. The minimum interval between doses of 23-24 and 24-25 vaccine will depend on FDA, but we anticipate it will be similar to this year's guidance (2 months).

Q: If a provider wants a patient to get RSV vaccine due to health issues and patient is under the recommended age, can we give it?

A: RSV vaccines are FDA licensed, and giving vaccines to a person under the recommended age would be considered off-label use and may not be covered by insurance.

Q: Will the Flu VIS be updated or can we use the same from last year?

A: The current version of the Flu Vaccine Information Statement (VIS) is dated 8/6/21 and should still be valid for this upcoming season. If there are any changes to the flu VIS, that will be communicated out. <https://www.cdc.gov/vaccines/hcp/vis/vis-statements/flu.pdf>

Q: Which Pneumo vaccine does not contain serotype 4?

A: PCV21 does not contain serotype 4.