



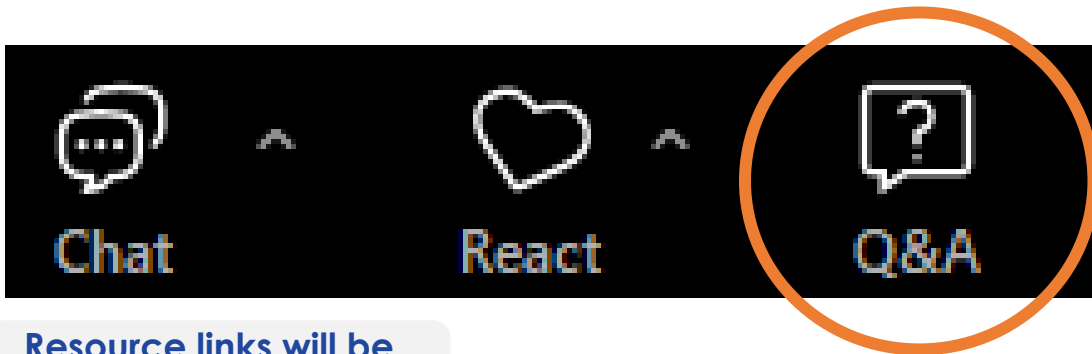
VFC 101: Placing a Vaccine Order Request

Tuesday, June 18, 2024
11:30 AM – 12:00 PM



Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.



Resource links will be dropped into "Chat"



Housekeeping



Today's session is being recorded and will be accessible on [EZIZ](#) within 5 business days.



If post-webinar questions about upcoming trainings, email myCAvaxinfo@cdph.ca.gov.

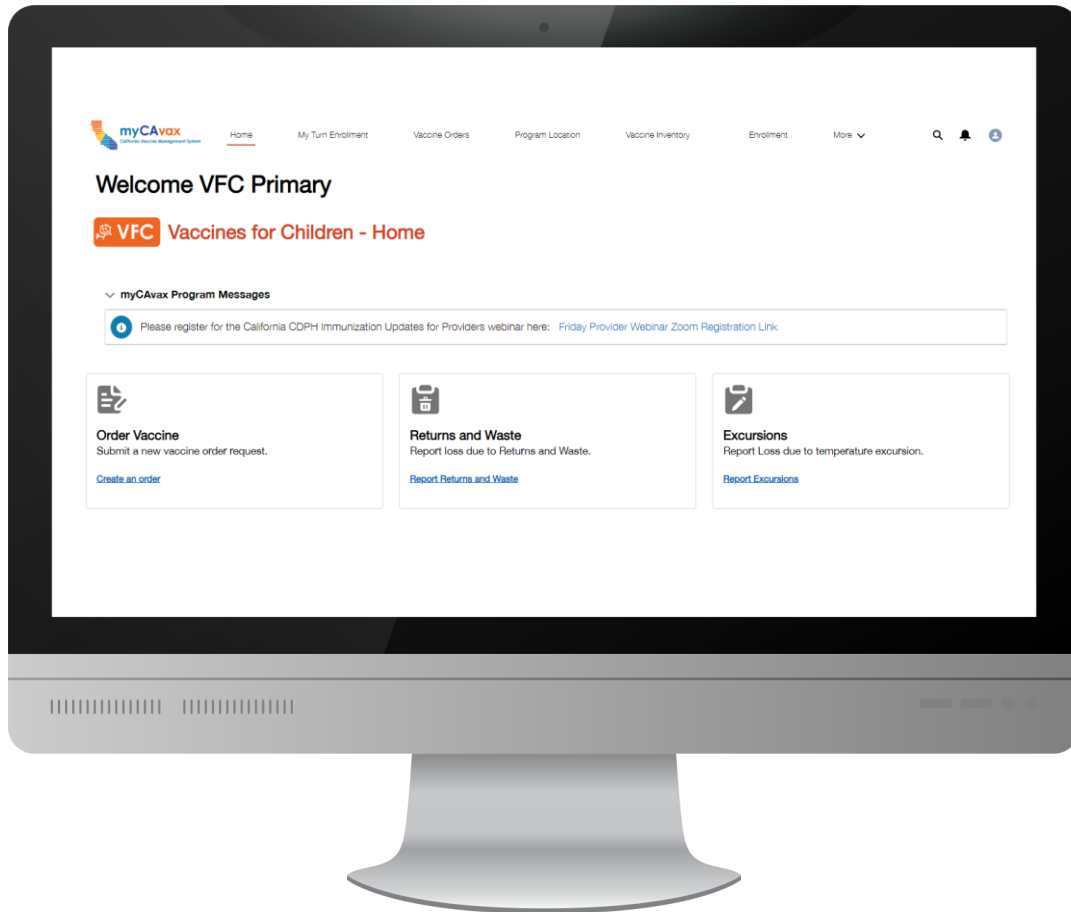


If VFC support is needed, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832, Monday – Thursday, 9 AM – 4:30 PM PT, Friday 9 AM – 4 PM PT.



Access on-demand support resources via the Knowledge Center (myCAvax login required). This deck includes an Appendix summarizing today's demo.


Agenda



- Preparing to Place a Vaccine Order Request in myCAvax
- System Demo – Ordering Vaccine
- Upcoming Webinars
- Q&A
- Appendix

Getting Ready to Place a Vaccine Order Request

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFC product guide, shipping cadence](#) and [managing storage units](#).



VFC - Order Request

Step 1 - Select Account and Product

To change the program selected, navigate back to the [Vaccine Orders page](#).







* Program Location

Misty Hollows - Vaccines for Children

Select Location, Provide Inventory and Doses Administered for Vaccines listed.

- Select the location account.
- Ensure the current VFC inventory in your vaccine storage units matches the On-Hand Inventory you enter.
- Your VFC Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures).
- Complete all required transfers, waste events, and returns prior to this order request.
- Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Account for every dose of VFC-supplied vaccine ordered and received by the provider location.


Vaccine Products		VFC On-hand Inventory		VFC Doses administered		Provider inventory		Order size	
Vaccine product	*Quantity	Lot number	Expiration Date / Beyond use date	*Qty since last order	Provider inventory	Recommended Order size	*Doses requested		
DTaP	Daptacel Single Dose Vials - 10 Per Box	<input type="text"/>	<input type="text"/>  +	<input type="text"/>	<input type="text"/>	<input type="text"/>	0	 Clear Row	
	Infanrix Single Dose Syringes - 10 Per Box	<input type="text"/>	<input type="text"/>  +	<input type="text"/>	<input type="text"/>	<input type="text"/>	0	 Clear Row	
	Kinrix Single Dose Syringes - 10 Per Box	<input type="text"/>	<input type="text"/>  +	<input type="text"/>	<input type="text"/>	<input type="text"/>	0	 Clear Row	

The VFC program is live in myCAvax. Primary and backup vaccine coordinators can place VFC vaccine order requests once they have access to the VFC program.

- Continue placing vaccine order requests following your normal VFC order frequency.
- You can request multiple vaccine products in one order.

Preparing to Access the VFC Program in myCAvax

State General Fund COVID-19 Bridge Access Program Vaccines for Adults


California Vaccine Management System

Login

Please enter your username (ending in .mycavax) below to access both myCAvax and My Turn.

Username
email@youremail.com.mycavax

Password
Password

[Log in](#)

[Forgot password?](#)

Need to enroll your provider location into one of the vaccination programs supported by myCAvax? Select a program from the navigation menu above to learn more about the requirements specific for each program.

If you are having issues logging in or are trying to gain access to a provider location that is already enrolled in myCAvax, contact our Provider Call Center at mycavax.hd@cdph.ca.gov or call (833) 502-1245, Monday-Friday 8 am-5 pm.

Primary and backup vaccine coordinators have been granted access to myCAvax based on the information provided in MyVFCvaccines.

- **If brand new to myCAvax**, your primary and backup vaccine coordinators should have received a myCAvax welcome email on **Monday, June 10, 2024**, asking them to finish setting up their myCAvax user account (if a new myCAvax provider).
- **If an existing myCAvax user**, your primary and backup vaccine coordinators can login to myCAvax using their existing credentials and the program will be added.

If support is needed, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832.

Getting Ready to Place a Vaccine Order Request

Before ordering, ensure that you:

- Report all vaccine waste / returns in myCAvax before placing an order request.
- Have at least one active storage unit designated to store VFC vaccines at your location.
- Account for all vaccine inventory on-hand (e.g., doses administered, expiration dates, and lot numbers).
- If issues arise in placing a vaccine order request, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832.

myCAvax
Home My Turn Enrollment Vaccine Orders Program Location Vaccine Inventory Enrollment More

Orders

Program Selected
Vaccines for Children

Vaccines for Children - Orders [New Orders](#)

Need help? Review the job aid(s) for placing vaccine order requests.

Search Orders

Program Location: All Status: All Submitted From: Jan 30, 2024 Submitted To: Apr 29, 2024 [Reset](#) [Search](#)

The following list view only shows orders submitted within the last 90 days. To refine your search, use the search filters above.

Order Number	Program Location	Submitted Date	Status	Status Reason	Correction Date	VTrckS Process Date
B-041628	Sample Location 101 - Vacc...	04-04-2024	Complete			
B-041725	Sample Location 101 - Vacc...	04-11-2024	Complete		04-11-2024	
B-041727	Sample Location 101 - Vacc...	04-11-2024	Complete		04-11-2024	
B-041728	Sample Location 101 - Vacc...	04-29-2024	Corrections Needed	Missing or incomplete usage...		

You can view up to two years of order history in myCAvax, which CDPH migrated from MyVFCvaccines.

Adding Frozen Storage Units

Be sure that you have at least one refrigerated storage unit and one frozen storage unit storing VFC vaccine logged in myCAVax. **If you do not, you will not be able to request VFC vaccines that require a freezer.** To add a freezer, you can:

1. Make a new storage unit and indicate that VFC vaccines are stored in it.
2. Add the VFC program to an existing storage unit accordingly (if your VFC vaccine is stored in a storage unit already tracked in myCAVax).

For more information on updating / adding storage units, view the [Managing Storage Units](#) job aid in the Knowledge Center (myCAVax login required).

If you need assistance adding a freezer, contact the VFC Customer Service Center.

The screenshot shows the myCAVax interface. At the top, there is a navigation bar with links for Home, My Turn Enrollment, Vaccine Orders, Program Location, and Vaccine Inventory. Below the navigation bar, there is a help message: "Need Help? Please see the Managing myCAVax Provider Accounts job aid." The main content area displays account information for "Misty Hollows". The account owner is "Monterey County LHD Owner", the status is "Active", and the account record type is "Provider Location". Below the account information, there is a section for "Storage Units (3)". This section contains a table with the following data:

Storage Unit Name	Storage Type	Vaccines Stored	Unit Priority
SC-37142	Refrigerated Storage Capacity	VFC	Primary
SC-37143	Frozen Storage Capacity	VFC	Primary
SC-37144	Backup Thermometer		

At the bottom right of the storage units section, there is a "View All" link.

Who Can Place a Vaccine Order Request?

You must log in to myCAvax using your own unique login credentials.

Have myCAvax Access

- **Organization Vaccine Coordinator** – Coming soon! This role oversees multiple vaccine clinics.
- **Primary and Backup Vaccine Coordinator** – Are primarily responsible for routinely ordering and managing VFC vaccines in myCAvax. Attending myCAvax training is highly recommended. Completing EZIZ training is required.
- **Additional Vaccine Coordinator** – If you have a third person who routinely supports the VFC program, please fill out the [Additional Vaccine Coordinator Request Form](#) on EZIZ. Completing EZIZ training is required before access can be granted.

Do Not Have myCAvax Access*

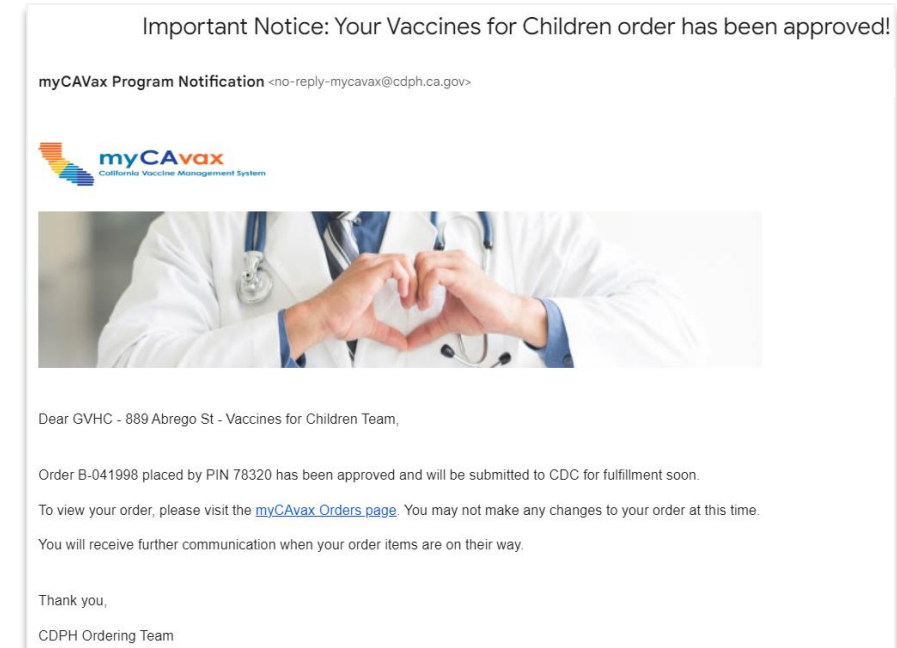
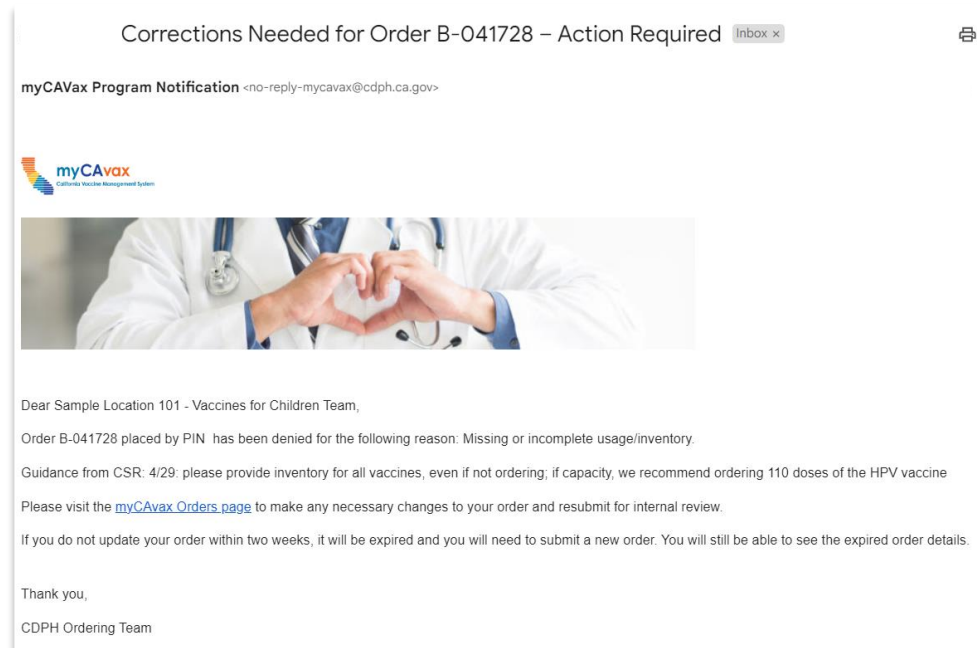
- **Provider of Record (POR)** – Must DocuSign VFC program agreement only for newly enrolling VFC providers.
- **Medical Staff / POR Designee**
- **Additional Staff / Communication Staff Members**

***NOTE:** This is true assuming the above roles are the only role assigned to a provider. The above can be primary, backup or additional vaccine coordinators, too, which would grant them system access.

How will I be updated about my order status?

After submitting your VFC vaccine order request, CDPH will review your submission. Be sure to mark no-reply-myCAvax@cdph.ca.gov as a safe sender to receive all email communications.

- If corrections are needed, you'll receive an email from myCAvax asking you to login to myCAvax and make the needed corrections.
- If approved or rejected, you'll receive an email informing you of the status change.



Demo: Requesting VFC Vaccine in myCAvax



Upcoming Trainings





VFC 102: Managing VFC Vaccine in myCAvax

The VFC program will be live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute webinar exploring how to report storage and handling events in myCAvax with an opportunity for Q&A. This training is intended for VFC providers (i.e., primary and backup vaccine coordinators) who will be responsible for managing VFC vaccine in myCAvax (e.g., reporting waste, transfers, shipment incidents, and excursions). CDPH is offering three sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- **Wednesday, June 19, 2024, from 12:30 – 1 PM**
- **Friday, June 21, 2024, from 9:30 – 10 AM**

Register on [Zoom](#).



VFC Office Hours

The VFC program will be live in myCAvax on **Monday, June 10, 2024.**

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. CDPH will share similar updates at each session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

- **Thursday, June 20, 2024, from 9:30 – 10 AM | Register on [Zoom](#).**
- **Thursday, June 20, 2024, from 12:30 – 1 PM | Register on [Zoom](#).**
- **Thursday, June 27, 2024, from 9:30 – 10 AM | Register on [Zoom](#).**
- **Thursday, June 27, 2024, from 12:30 – 1 PM | Register on [Zoom](#).**



* Required

1. How engaging was the training session? *

- I felt **COMPLETELY UNENGAGED**.
- I was **OFTEN UNENGAGED**.
- I was **OFTEN ENGAGED, BUT OFTEN NOT ENGAGED**.
- I was **MOSTLY ENGAGED**.
- I was **ALMOST ALWAYS ENGAGED**.

2. In this session, you saw demonstrations of how to place a Vaccine Order Request and access the Knowledge Center. When you are ready, how confident are you that you'll be able to perform the tasks demonstrated on your own? *

- I have **ZERO CONFIDENCE** that I can perform these tasks on my own.
- I am **NOT VERY CONFIDENT** I can perform these tasks on my own.
- I am **PARTIALLY CONFIDENT** that I can perform these tasks on my own.
- I am **CONFIDENT** that I can perform these tasks on my own.
- I am **EXTREMELY CONFIDENT** that I can perform these tasks on my own.

Submit

Thank You!

If myCAvax system support is needed, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832.

Your feedback is important to us. Please complete this two-question survey.



Q&A

Need additional support after this training concludes? Check out the Knowledge Center in myCAvax, your one-stop-shop for system job aids and support materials.

myCAvax
California Vaccine Management System

Home My Turn Enrollment Vaccine Orders Program Location Vaccine Inventory Enrollment More

Reports
myCAvax Dashboard
Knowledge Center

myCAvax Coordinator Resources

Job aids, quicksheets, and other resources specifically designed for Location and Organization Coordinators using myCAvax.

[Back to Knowledge Center](#)

Vaccine Order Requests

Video: Placing a Vaccine Order Request

Click the link below to watch a short video and learn how to place a vaccine order request in myCAvax.

[View](#)

Provider Startup Worksheet

Briefly describe the article. The summary is used in search results to help users find relevant articles. You can improve the accuracy of search results by including phrases that yo...

[View](#)

Reporting Inventory to VaccineFinder

This job aid explains how to report COVID-19 vaccine inventory to VaccineFinder daily once the shipments arrive. Providers must adjust the counts for shipments, transfers...

[View](#)

Placing Vaccine Order Requests

Briefly describe the article. The summary is used in search results to help users find relevant articles. You can improve the accuracy of search results by including phrases that yo...

[View](#)

Reviewing Shipments

This document explains how to navigate the Shipment tab, where users can find the shipping information for their vaccine orders.

[View](#)

CDC Product Guide

This guide provides specifications for COVID-19 vaccine and associated products. This is NOT a catalog from which you can order products. It provides key product information...

[View](#)

[View More Articles](#)

Appendix

Data Migration



Data Migrated from MyVFCvaccines on Go-Live

The below VFC data will be migrated from MyVFCvaccines into myCAvax upon go-live.

<p>Storage Units</p> <p>New VFC providers or providers without an active program in myCAvax will have units migrated.</p> <p>Existing providers with an active program will have their freezers updated with VFC.</p>	<p>VFC-Enrolled Provider Site</p> <p>Active and suspended provider sites will be migrated over to myCAvax.</p>	<p>Contacts</p> <p>An account's primary vaccine coordinator, backup vaccine coordinator, provider of record, designee, and medical staff / additional contact will be migrated.</p>	<p>Provider Inventory</p> <p>The last on-hand inventory and last shipment for completed order will be migrated into myCAvax.</p>
<p>Account Management Actions</p> <p>Any pending provider actions in MyVFCvaccines will migrate to myCAvax.</p>	<p>Orders and Shipments</p> <p>The past two years of orders and shipments will be migrated.</p>	<p>Transfers</p> <p>The past two years of transfers will be migrated.</p>	<p>Returns and Waste Events</p> <p>The past two years of returns and waste events will be migrated.</p>

Appendix

Ordering Vaccine



Navigating to Place a Vaccine Order Request

The screenshot shows the myCAvax web application interface. The navigation bar at the top includes the myCAvax logo, a search icon, a notification bell, and a user profile icon. The main navigation bar contains the following items: Home, My Turn Enrollment, Vaccine Orders (highlighted with a red box), Program Location, Vaccine Inventory (with a dropdown arrow), Enrollment, and More (with a dropdown arrow). The main content area displays a welcome message for 'VFC Primary' and a 'VFC Vaccines for Children - Home' banner. Below this is a section for 'myCAvax Program Messages'. The main content area is divided into three columns of action cards: 'Order Vaccine' (with a document icon and a red box around it), 'Returns and Waste' (with a trash can icon), and 'Excursions' (with a clipboard icon). The 'Order Vaccine' card includes the text 'Submit a new vaccine order request.' and a blue link 'Create an order'. The 'Returns and Waste' card includes the text 'Report loss due to Returns and Waste.' and a blue link 'Report Returns and Waste'. The 'Excursions' card includes the text 'Report Loss due to temperature excursion.' and a blue link 'Report Excursions'. Below these cards is a section for 'Open Orders' with a table of current orders. The table has columns for Program Location, Order Number, Product, Doses, Status, and F. The table contains two rows of data. At the bottom of the page, there is a pagination bar with '1 of 1 page(s)' and 'Next' and 'Previous' buttons.

myCAvax
California Vaccine Management System

Home My Turn Enrollment **Vaccine Orders** Program Location Vaccine Inventory ▾ Enrollment More ▾

Welcome VFC Primary

VFC Vaccines for Children - Home

myCAvax Program Messages

Order Vaccine
Submit a new vaccine order request.
[Create an order](#)

Returns and Waste
Report loss due to Returns and Waste.
[Report Returns and Waste](#)

Excursions
Report Loss due to temperature excursion.
[Report Excursions](#)

Open Orders
These orders have not been completed. The list below provides the status of your current orders. For approximate shipping date please refer to the [shipping calendar](#).

Program Location	Order Number	Product	Doses ...	Status	F.
Sample Location 101 - Vaccines for Children	00289101	Infanrix Single Dose Vials - 10 Per Box	100	Approved	
Sample Location 101 - Vaccines for Children	00289102	Adult Varivax Single Dose Vials - 10 Per Box	50	Approved	

1 of 1 page(s) Next Previous

From the Provider Community homepage, begin placing a vaccine order request using the **Vaccine Orders** tab in the main navigation bar or the **Order Vaccine** button on the program file.

Placing Vaccine Order Requests

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFC product guide](#), [shipping cadence](#) and [managing storage units](#).

VFC

VFC - Order Request

Step 1 - Select Account and Product

To change the program selected, navigate back to the [Vaccine Orders page](#).

Program Location
Sample Location 101 - Vaccines for Children

Select Location, Provide Inventory and Doses Administered for Vaccines listed.

- Select the location account.
- Ensure the current VFC inventory in your vaccine storage units matches the On-Hand Inventory you enter.
- Your VFC Doses Administered inventory must match the immunization registry (CAIR/Healthy Futures).
- Complete all required transfers, waste events, and returns prior to this order request.
- Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Provider inventory	Recommended Order size	Doses requested
Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	10	1234	6/3/2024	70	70	90	100
Comirnaty (Pfizer) Single Dose Vials - 10 Per Box							0

On **Step 1 – Select Account and Product**, select your program location from the dropdown.

Then, vaccines will appear in the table, grouped by type. 'VFC On-hand Inventory' information must be included for each vaccine you currently have on site.

As you input your VFC on-hand inventory and doses administered, your provider inventory will update. Cross-reference your reported inventory against myCAvax's calculated provider inventory to ensure accurate reporting and efficient order approval.

Place your order request in 'Doses requested'. A warning may appear if doses requested are above recommended order size.

Placing Vaccine Order Requests

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFC product guide](#), [shipping cadence](#) and [managing storage units](#).

VFC

VFC - Order Request

Step 2 - Review Doses Requested and Confirm Additional Details

To change the program selected, navigate back to the [Vaccine Orders page](#).

Program Location
Sample Location 101 - Vaccines for Children

Enter additional required information for your order and include comments (if needed) prior to submitting.

Order Details	
Product	Doses Requested
Primary Ado... Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	100

⚠ Vaccine requests will be reviewed and approved based on your reported patient population and orders may be reduced based on available supply. Please provide a reason below for each vaccine product outside of the recommended order size.

Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	<div style="border: 1px solid orange; padding: 5px;"><p>Select a reason:</p><p>select an option ▾</p><p>Special Events</p><p>Increased patient demand</p><p>Clinicians have been added to our Program</p><p>Other</p></div>
--	---

Comments(Optional)
Additional comments or notes about your order

If you request vaccine over the recommended order size, provide a justification in **Step 2 – Review Doses Requested and Confirm Additional Details**.

Additionally, confirm the address for your VFC program and shipping hours are accurate before submitting the vaccine for review (not pictured).

Submitting Vaccine Order Requests

Once successfully submitted, view your final vaccine order details confirmed on **Step 3 – Order Confirmation**.

See order details by clicking the unique 'Order Number'. Click 'View Orders' to see all order history.

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFC product guide](#), [shipping cadence](#) and [managing storage units](#).

VFC

VFC - Order Request

Step 3 - Order Confirmation

Your vaccine order was successfully submitted. Allow 7-10 business days after order approval for shipment to arrive.

* Program Location
Sample Location 101 - Vaccines for Children

Order Number	Product	Doses Requested	Order size reason
B-041728	Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	100	Special Events

View Orders

Submitting Vaccine Order Requests

Your entire order will have the same vaccine order number (e.g. B-12345). Each vaccine product within the order will have a unique line item ID.

Need help? Review the job aid(s) for [placing vaccine order requests](#), [VFC product guide](#), [shipping cadence](#) and [managing storage units](#).

VFC - Order Request

Step 3 - Order Confirmation

Your vaccine order was successfully submitted. Allow 7-10 business days after order approval for shipment to arrive.

Program Location
Sample Location 101 - Vaccines for Children

Order Details

Order Number	Product	Doses Requested	Order size reason
B-041728	Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	100	Special Events

[View Orders](#)

Order Request
Order Number B-041728


Program Location: Sample Location 101 - Vaccines for Children
Program: Vaccines for Children
Provider Type: Commercial vaccination service provider
PIN Status: Submitted
Status Reason:
Submitted Date: 2024-04-29

Order Details
Status Information
CSR Comments
Order Line(s)



Account for every dose of VFC-supplied vaccine ordered and received by the provider location.

Vaccine Products	VFC On-hand Inventory	VFC Doses administered	Inventory Summary	Order size						
Vaccine product	Quantity	Lot number	Expiration Date / Beyond use date	Qty since last order	Estimated inventory	Variance	Recommended Order size	Doses requested	Order size reason	Please specify "Other"
Moderna Single-Dose Vials - 10 pack - COVID-19 Vaccine	10	1234	6/3/2024	70	-70	Over by 80	90	100	Spec...	
Cominarty (Pfizer) Single Dose Vials - 10 Per Box					0			0	-Self...	

Correcting Vaccines Orders

Corrections Needed for Order B-041728 – Action Required Inbox x 

myCAVax Program Notification <no-reply-mycavax@cdph.ca.gov>



Dear Sample Location 101 - Vaccines for Children Team,

Order B-041728 placed by PIN has been denied for the following reason: Missing or incomplete usage/inventory.

Guidance from CSR: 4/29: please provide inventory for all vaccines, even if not ordering; if capacity, we recommend ordering 110 doses of the HPV vaccine

Please visit the [myCAVax Orders page](#) to make any necessary changes to your order and resubmit for internal review.

If you do not update your order within two weeks, it will be expired and you will need to submit a new order. You will still be able to see the expired order details.

Thank you,

CDPH Ordering Team

CDPH will review the submitted vaccine order request. If corrections are needed, you will receive an email notifying you of needed corrections.

Correcting Vaccine Orders

The screenshot displays the myCAVax interface. On the left, the 'Orders' section shows a search for 'Vaccines for Children'. The main area shows an 'Order Request' for 'Order Number B-041728'. The status is 'Corrections Needed' with a reason of 'Missing or incomplete usage/inventory'. The order details include program location, provider type, and submitted date. Below this, there are sections for 'Order Details', 'Status Information', 'CSR Comments', and 'Order Line(s)'. The 'Order Line(s)' section shows a table with columns for Vaccine product, Quantity, Lot number, Expiration Date / Beyond use date, Qty since last order, Estimated inventory, Variance, Recommended Order size, Doses requested, Order size reason, and Please specify "Other". The table shows four rows, with the fourth row (B-041728) highlighted in yellow and marked with a warning icon. An orange arrow points from the 'Orders' list on the left to the highlighted row in the table.

Order Number	Program Location	Program	Provider Type	PIN	Status	Status Reason	Submitted Date
B-041628	Sample Location 101 - Vaccines for Children	Vaccines for Children	Commercial vaccination service provider		Corrections Needed	Missing or incomplete usage/inventory	2024-04-29
B-041725	Sample Location 101 - Vaccines for Children	Vaccines for Children	Commercial vaccination service provider		Complete		04-11-2024
B-041727	Sample Location 101 - Vaccines for Children	Vaccines for Children	Commercial vaccination service provider		Complete		04-11-2024
B-041728	Sample Location 101 - Vaccines for Children	Vaccines for Children	Commercial vaccination service provider		Corrections Needed	Missing or incomplete usage/inventory	04-29-2024

Login to myCAVax and make the needed order corrections by navigating to the **Orders** page and selecting the impacted **Order Number**. Make the required updates and resubmit the order for review.

Viewing Orders and Statuses in myCAvax

myCAvax
California Vaccine Management System

Home My Turn Enrollment Vaccine Orders Program Location Vaccine Inventory ▾ Enrollment More ▾

Orders

Program Selected:
Vaccines for Children ▾

Vaccines for Children - Orders

[Need help? Review the job aid\(s\) for placing vaccine order requests.](#)

Search Orders

Program Location: All ▾ Status: All ▾ Submitted From: Jan 30, 2024 Submitted To: Apr 29, 2024 [Reset](#) [Search](#)

The following list view only shows orders submitted within the last 90 days. To refine your search, use the search filters above.

Orders

Order Number	Program Location	Submitted Date	Status	Status Reason	Correction Date	VTrck\$ Process Date
1 B-041628	Sample Location 101 - Vacci...	04-04-2024	Complete			
2 B-041725	Sample Location 101 - Vacci...	04-11-2024	Complete		04-11-2024	
3 B-041727	Sample Location 101 - Vacci...	04-11-2024	Complete		04-11-2024	
4 B-041728	Sample Location 101 - Vacci...	04-29-2024	Corrections Needed	Missing or incomplete usage...		

Previous 1 of 1 page(s) Next

View the status of your vaccine order requests at anytime in myCAvax. By clicking the unique **Order Number**, view related details and review specific vaccine products ordered.

Search / filter for orders using the fields above.

Viewing Individual Vaccine Products Ordered in myCAvax

The screenshot shows the myCAvax interface. At the top, there is a navigation bar with the myCAvax logo and several tabs: Home, My Turn Enrollment, Vaccine Orders, Program Location (highlighted with a red box and a '1' callout), Vaccine Inventory, and More. Below the navigation bar is a search bar and a notification bell icon. The main content area features a 'Program Selected' dropdown menu. Below that is a section for 'VFC Vaccines for Children - Program Locations'. Under this section, there is an organization name 'Jasmine Jasper' with a 'Manage organization account' button. A message states: 'Enroll and manage your organization's vaccination locations. Your organization must have at least one program location enrolled and in an active status before you can place a vaccine order request.' Below this is a 'Program' section with a search bar and a table of program locations. The table has columns for Program Name, Primary Vaccine Coordinator, Program Participation, Program Participation Reason, Enrollment Forms, and Manage Program Locations. The first row shows 'Misty Hollows - Vaccines for Chil...' with 'Ayumi Taniguchi' as the coordinator and 'Active' participation. The 'View Program Location' button in the 'Manage Program Locations' column is highlighted with a red box and a '2' callout.

Program Name	Primary Vaccine Coordinator	Program Participation	Program Participation Reason	Enrollment Forms	Manage Program Locations
1 Misty Hollows - Vaccines for Chil...	Ayumi Taniguchi	Active		Approved	View Program Location

To find the unique ID for each vaccine product ordered:

1. Select the **Program Location** tab from the myCAvax homepage
2. On the 'Vaccines for Children' program page, select **View Program Location**

Viewing Individual Vaccine Products Ordered in myCAvax

3. Select the **Related** tab.
4. Scroll down to the **Vaccines Ordered** section and select the unique vaccine product **Line Item** ID to see details for that specific vaccine ordered.

The screenshot displays the myCAvax interface for the 'Misty Hollows - Vaccines for Children' program. The 'RELATED' tab is selected, showing details for order 00270155. The 'Vaccines Ordered' section is expanded, showing a table of line items. An orange arrow points to the 'Line Item' ID '00270155'.

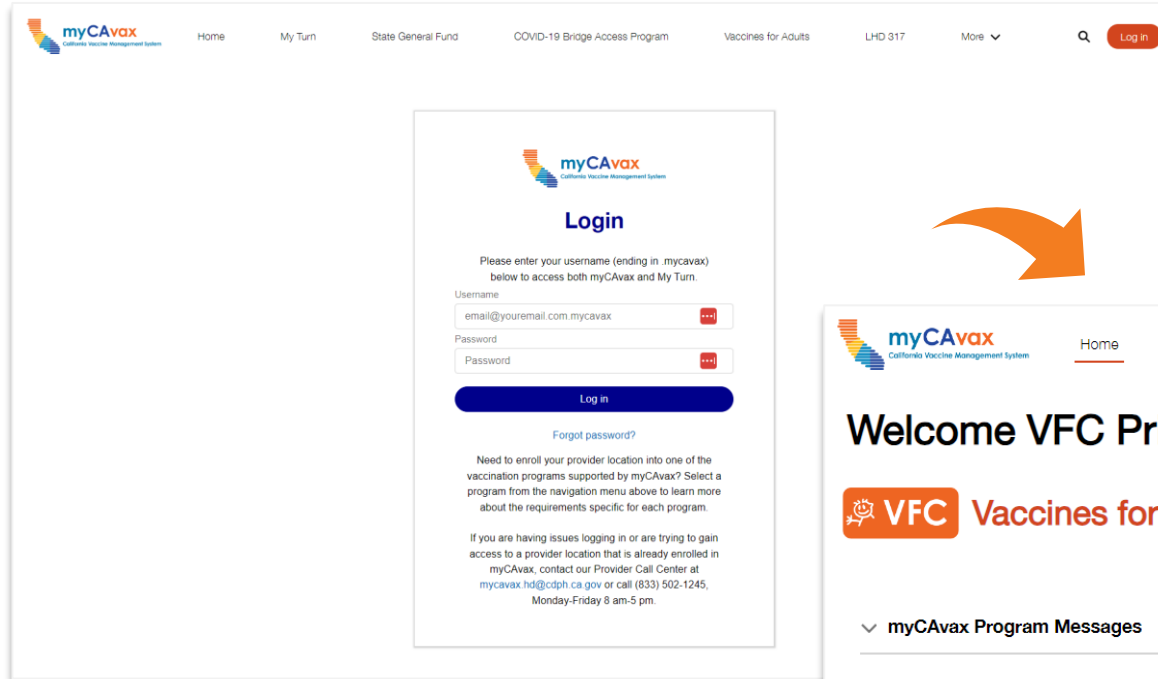
Line Item	Doses Requested	Approved Quantity
00270155	30	0
00270156	30	0

Appendix

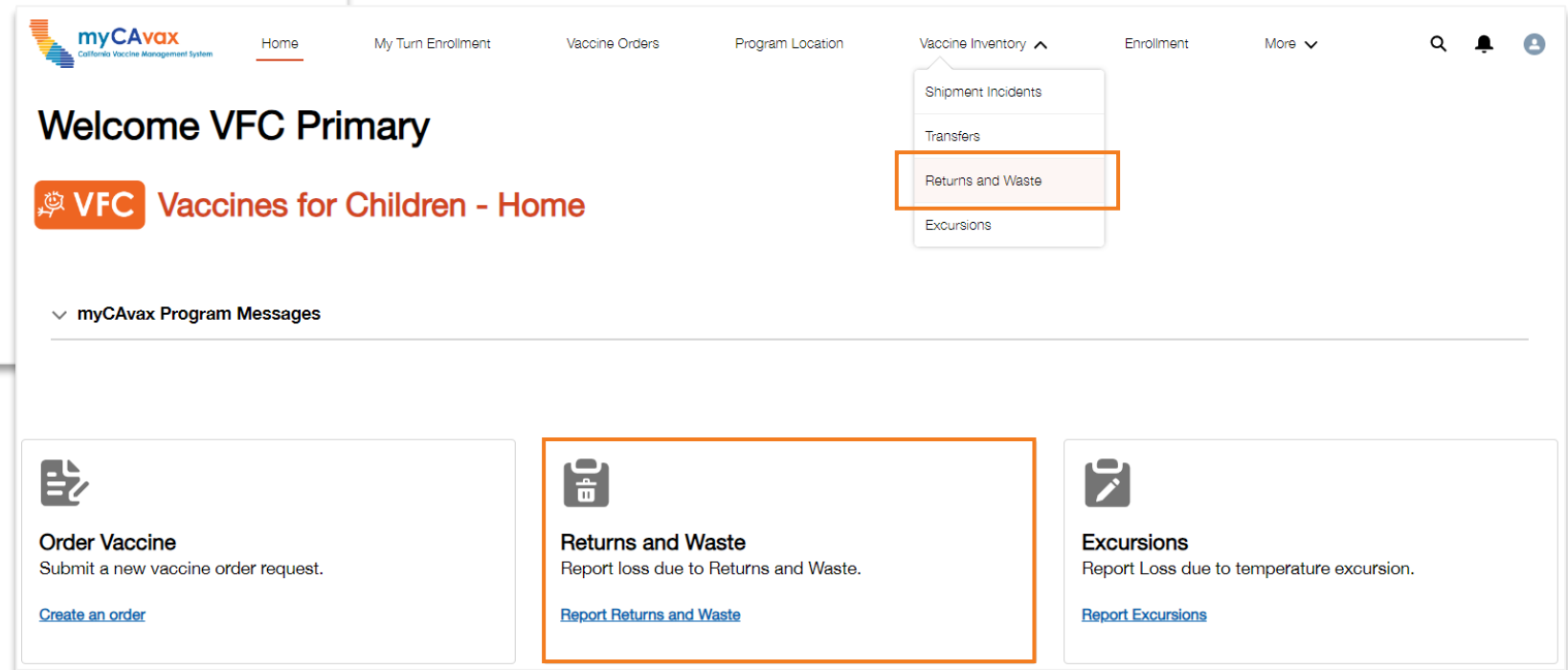
Reporting Waste / Returns in myCAvax



Navigating to Report Returns / Waste



To begin placing a waste or return report, log in to myCAVax and select the 'Returns and Waste' option from the main navigation bar or homepage.



Reporting Returns / Waste

Vaccine Product Information
Returns and Waste Details

*VaccineGroup	*Vaccine Brand	*Presentation	*Lot Number	*Expiration Date	*Total Doses Wasted	*Type of Wastage	*Reason	*Date Wastage Occoured	*Return Label Delivery Method	*Vaccine Storage	Clear Row
DTa... ▾	KINRIX ▾	Syringe... ▾	12345	Jun 8, 20: 📅	10	Spoiled ▾	Refrige... ▾	Apr 30, 2k 📅	Email ▾	SC-3i X	🗑️ Clear Row
Hep... ▾	HAVRIX ▾	Vial - 0... ▾	54321	Jun 8, 20: 📅	15	Spoiled ▾	Refrige... ▾	Apr 30, 2k 📅	Select ... ▾	🔍 Search	🗑️ Clear Row

*Program Location

Sample Location 101 - Vaccines for Children
✕

NOTE: Only report returns and waste events for program vaccines. Please do not report your privately purchased vaccines in myCAvax.

Vaccine Product Information
Returns and Waste Details

*VaccineGroup	*Vaccine Brand	*Presentation	*Lot Number	*Expiration Date	*Total Doses Wasted	*Type of Wastage	*Reason	*Date Wastage Occoured	*Return Label Delivery Method	*Vaccine Storage	Clear Row
Sele... ▾	Select ... ▾	Select ... ▾		📅		Select ... ▾	Select ... ▾	📅	Select ... ▾	🔍 Search	🗑️ Clear Row

Add Blank Row
Duplicate Returns and Waste Details

Comments

Cancel
Submit

🗑️

SC-36640

Brand: Frigidaire

Type: Frozen Storage Capa

🗑️


SC-36636


Brand: Frigidaire

Type: Refrigerated Storage

After clicking 'New Returns and Waste', input your program location and provide required information.

Reporting Returns / Waste

 **Vaccines for Children - Returns and Waste** New Returns and Waste


 Need help? Review the job aid(s) for recording returns and waste events.

Search Returns and Waste

Program Location: Product: Date Wastage Occurred From: Date Wastage Occurred To:

Type of Wastage: Return Required:

The Returns and Waste list view only shows events that were created in the last 90 days. To refine your search, use the search filters above.

 **Returns and Waste**

	Returns and W...	Program Locati...	Product	Total Doses Wa...	Type of Wastage	Returns Required	Lot Number	Date Wastage ...	Created Date
1	WS-501172	Sample Location 10...	Havrix Single Dose ...	15	Spoiled	✓	54321	04-30-2024	05-01-2024
2	WS-501171	Sample Location 10...	Kinrix Single Dose S...	10	Spoiled	✓	12345	04-30-2024	05-01-2024
3	WS-501156	Sample Location 10...	Havrix Single Dose ...	70	Spoiled	✓	89796	04-04-2024	04-04-2024

View your submitted waste reports anytime from the 'Returns and Waste' table. If a return is required, that will be indicated by a checkmark in the table.