





VFC 101: Placing a Vaccine Order Request

Thursday, June 6, 2024 9:30 - 10 AM





Questions

During today's webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.





Housekeeping



Today's session is being recorded and will be accessible on <u>EZIZ</u> within 5 business days.



If post-webinar questions about upcoming trainings, email myCAvaxinfo@cdph.ca.gov.

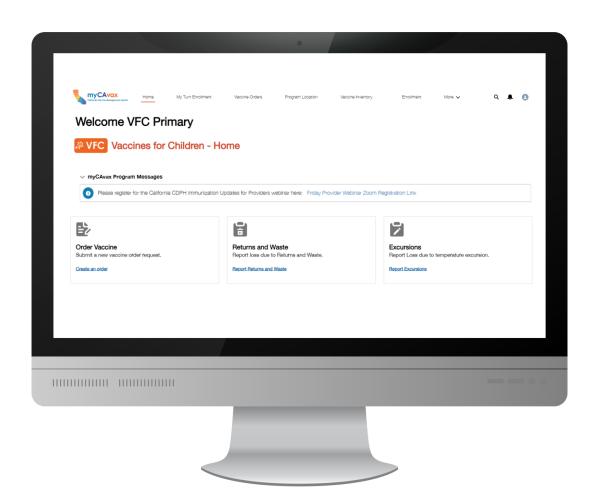


If VFC support is needed, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832, Monday – Thursday, 9 AM – 4:30 PM PT, Friday 9 AM – 4 PM PT.



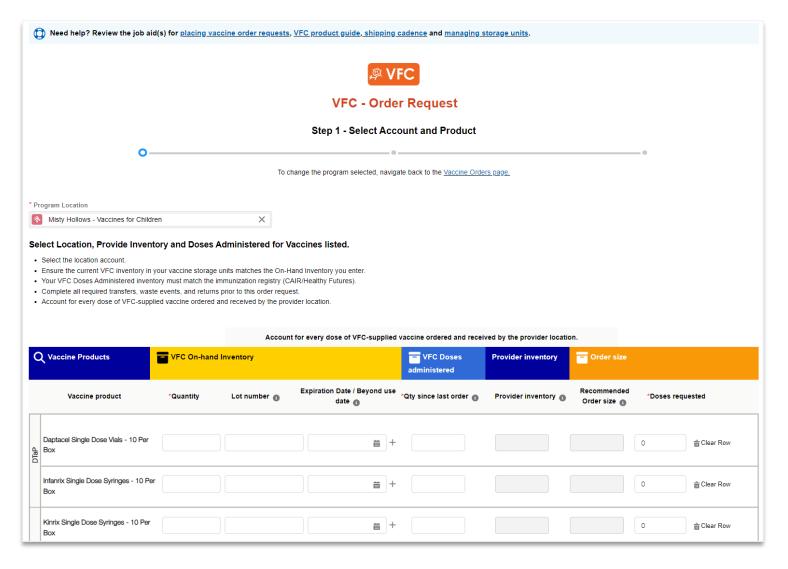
Access on-demand support resources via the Knowledge Center (myCAvax login required). This deck includes an Appendix summarizing today's demo.

Agenda



- Preparing to Place a Vaccine Order Request in myCAvax
- System Demo Ordering Vaccine
- Upcoming Webinars
- Q&A
- Appendix

Getting Ready to Place a Vaccine Order Request



On June 10, 2024, the VFC program will be live in myCAvax. Primary and backup vaccine coordinators will be able to place VFC vaccine order requests once they have access to the VFC program.

- Continue placing vaccine order requests following your normal VFC order frequency.
- You will be able to request multiple vaccine products in one order.

Preparing to Access the VFC Program in myCAvax

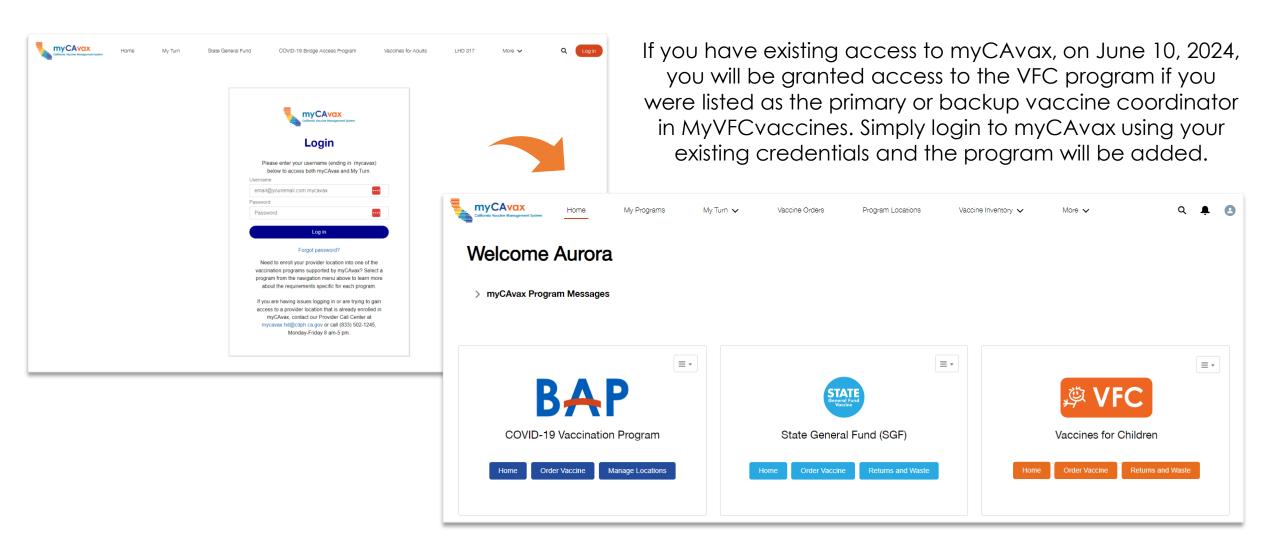
Primary and backup vaccine coordinators will be granted access to myCAvax based on the information provided in MyVFCvaccines. You do not need to take any action to setup or restore myCAvax credentials today. You will be granted system access automatically, based on the information provided in MyVFCvaccines.

- Your primary and backup vaccine coordinator will receive a myCAvax welcome email on Monday, June 10, 2024, which will ask them to finish setting up their myCAvax user account (if a new myCAvax provider).
- If support is needed, contact the VFC Customer Service Center at <u>MyVFCvaccines@cdph.ca.gov</u> or (877) 243-8832.

You do **NOT** need to enroll your organization myCAvax as CDPH will migrate your PIN information into myCAvax.



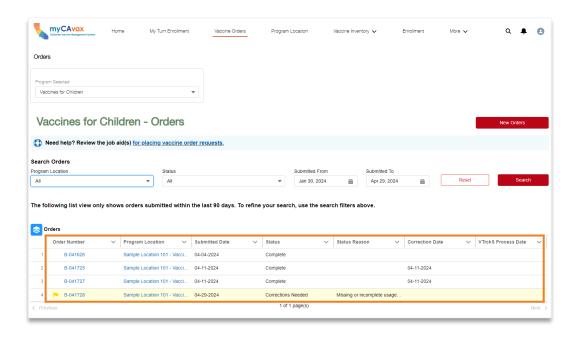
Existing myCAvax User Access to VFC Program



Getting Ready to Place a Vaccine Order Request

Before ordering, ensure that you:

- Report all vaccine waste / returns in myCAvax before placing an order request.
- Have at least one active storage unit designated to store VFC vaccines at your location.
- Account for all vaccine inventory on-hand (e.g., doses administered, expiration dates, and lot numbers).
- If issues arise in placing a vaccine order request, contact the VFC Customer Service Center at <u>MyVFCvaccines@cdph.ca.gov</u> or (877) 243-8832.



You can view up to two years of order history in myCAvax, which CDPH migrated from MyVFCvaccines.

Who Can Place a Vaccine Order Request?

You must log in to myCAvax using your own unique login credentials.

Have myCAvax Access

- Organization Vaccine Coordinator Coming soon! This role oversees multiple vaccine clinics.
- Primary and Backup Vaccine Coordinator Are primarily responsible for routinely ordering and managing VFC vaccines in myCAvax. Attending myCAvax training is highly recommended. Completing EZIZ training is required.
- Additional Vaccine Coordinator If you have a third person who routinely supports the VFC program, you may request one additional vaccine coordinator by calling the VFC Customer Service Center. Completing EZIZ training is required before access can be granted.

Do Not Have myCAvax Access*

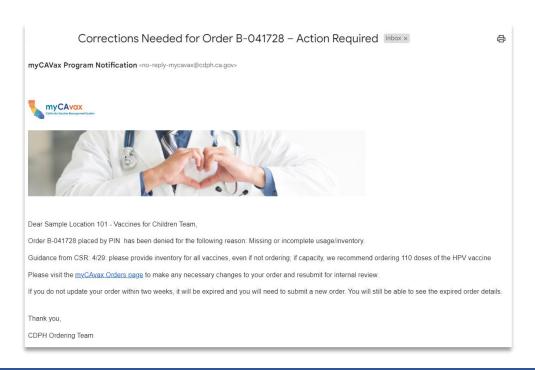
- Provider of Record (POR) Must DocuSign VFC program agreement only for <u>newly enrolling VFC providers</u>.
- Medical Staff / POR Designee
- Additional Staff / Communication Staff Members

*NOTE: This is true assuming the above roles are the only role assigned to a provider. The above can be primary, backup or additional vaccine coordinators, too, which would grant them system access.

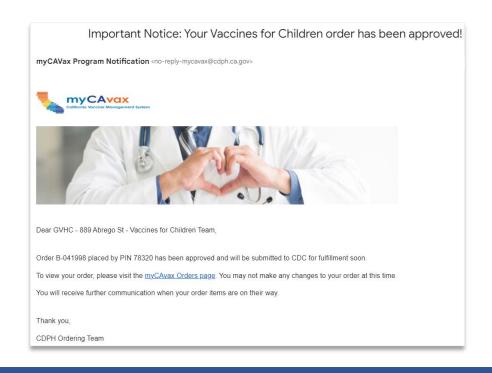
How will I be updated about my order status?

After submitting your VFC vaccine order request, CDPH will review your submission. Be sure to mark no-reply-myCAvax@cdph.ca.gov as a safe sender to receive all email communications.

 If corrections are needed, you'll receive an email from myCAvax asking you to login to myCAvax and make the needed corrections.



 If approved or rejected, you'll receive an email informing you of the status change.



Demo: Requesting VFC Vaccine in myCAvax



Upcoming Trainings



THE VFC 102: Managing VFC Vaccine in myCAvax

The VFC program will be live in myCAvax on Monday, June 10, 2024.

Join CDPH for a 30-minute webinar exploring how to report storage and handling events in myCAvax with an opportunity for Q&A. This training is intended for VFC providers (i.e., primary and backup vaccine coordinators) who will be responsible for managing VFC vaccine in myCAvax (e.g., reporting waste, transfers, shipment incidents, and excursions). CDPH is offering three sessions of this live training. The content is repeated, so you only need to sign up for one of the following webinars:

- Friday, June 7, 2024, from 9:30 10 AM
- Wednesday, June 12, 2024, from 10 10:30 AM
- Wednesday, June 19, 2024, from 12:30 1 PM
- Friday, June 21, 2024, from 9:30 10 AM

Register on **Zoom**.

VFC Office Hours

The VFC program will be live in myCAvax on Monday, June 10, 2024.

Join CDPH for a 30-minute Q&A session about the VFC program in myCAvax. You will hear quick updates from subject matter experts and leadership before jumping into a dedicated Q&A session. CDPH will share similar updates at each session. Join one or many sessions as you have questions. CDPH recommends joining one session each week.

- Thursday, June 20, 2024, from 9:30 10 AM | Register on Zoom.
- Thursday, June 20, 2024, from 12:30 1 PM | Register on **Zoom**.
- Thursday, June 27, 2024, from 9:30 10 AM | Register on <u>Zoom</u>.
- Thursday, June 27, 2024, from 12:30 1 PM | Register on Zoom.

Vaccine Order Request with Q&A Training Survey

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1.	How	engaging	was	the	training	session?

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- 2. In this session, you saw demonstrations of how to place a Vaccine Order Request and access the Knowledge Center. When you are ready, how confident are you that you'll be able to perform the tasks demonstrated on your own? *
 - I have **ZERO CONFIDENCE** that I can perform these tasks on my own.
 - I am NOT VERY CONFIDENT I can perform these tasks on my own.
 - I am PARTIALLY CONFIDENT that I can perform these tasks on my own.
 - I am CONFIDENT that I can perform these tasks on my own.
 - I am EXTREMELY CONFIDENT that I can perform these tasks on my own.

Submit

Thank You!

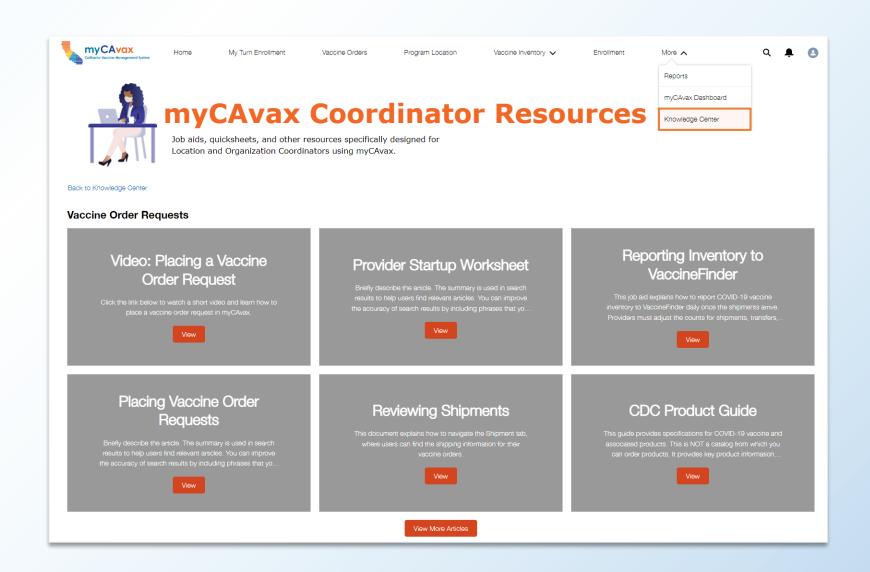
If myCAvax system support is needed, contact the VFC Customer Service Center at MyVFCvaccines@cdph.ca.gov or (877) 243-8832.

Your feedback is important to us. Please complete this two-question survey.



Q&A

Need additional support after this training concludes? Check out the Knowledge Center in myCAvax, your one-stop-shop for system job aids and support materials.



Appendix Data Migration



Data Migrated from MyVFCvaccines on Go-Live

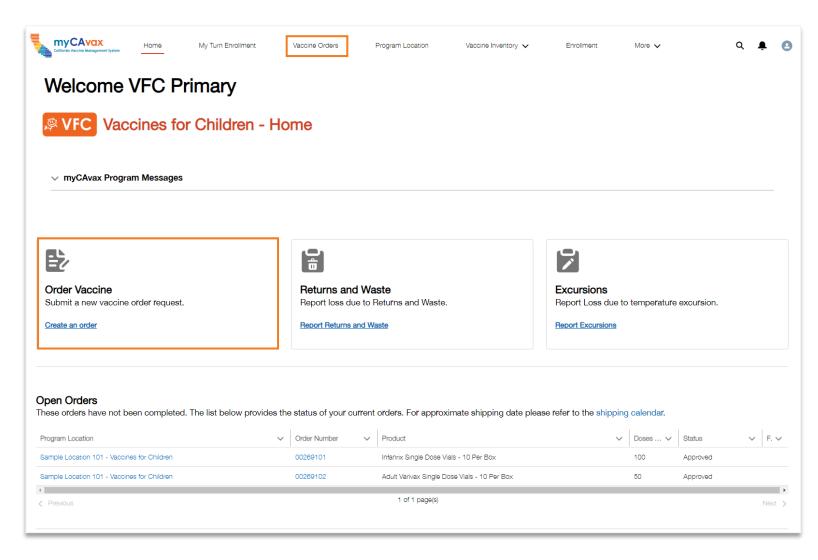
The below VFC data will be migrated from MyVFC vaccines into myCAvax upon go-live.

VFC-Enrolled Provider Site	Contacts	Provider Inventory	
Active and suspended provider sites will be migrated over to myCAvax.	An account's primary vaccine coordinator, backup vaccine coordinator, provider of record, designee, and medical staff / additional contact will be migrated.	The last on-hand inventory and last shipment for completed order will be migrated into myCAvax.	
Orders and Shipments The past two years of orders and shipments will be migrated.	Transfers The past two years of transfers will be migrated.	Returns and Waste Events The past two years of returns and waste events will be migrated.	
	Active and suspended provider sites will be migrated over to myCAvax. Orders and Shipments The past two years of orders and	Active and suspended provider sites will be migrated over to myCAvax. An account's primary vaccine coordinator, backup vaccine coordinator, provider of record, designee, and medical staff / additional contact will be migrated. Corders and Shipments Transfers The past two years of orders and The past two years of transfers will	

Appendix
Ordering Vaccine

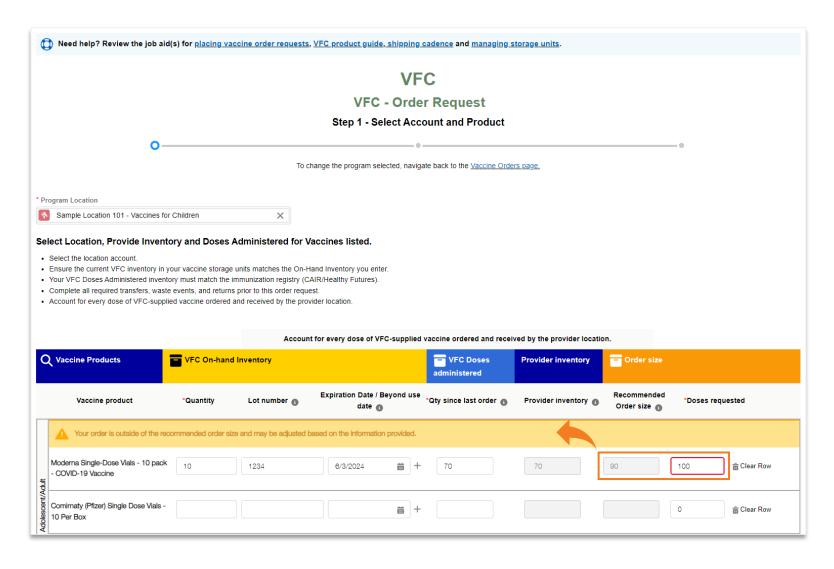


Navigating to Place a Vaccine Order Request



From the Provider
Community homepage,
begin placing a vaccine
order request using the
Vaccine Orders tab in the
main navigation bar or the
Order Vaccine button on the
program tile.

Placing Vaccine Order Requests



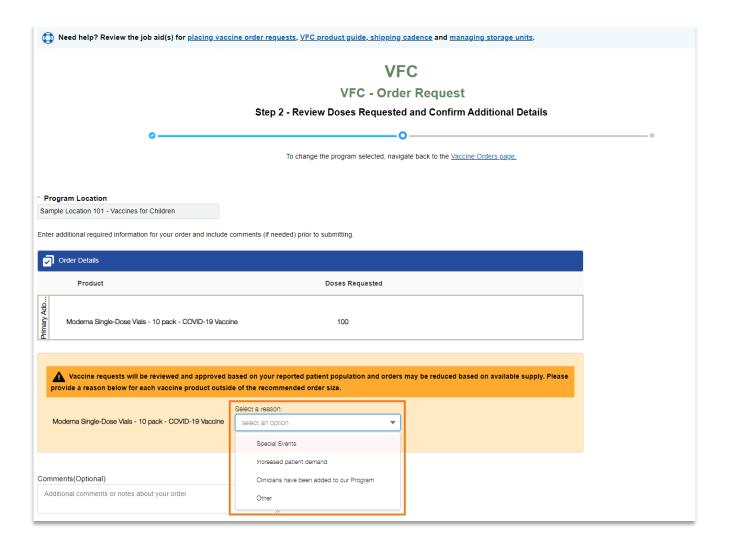
On **Step 1 – Select Account and Product**, select your program location from the dropdown.

Then, vaccines will appear in the table, grouped by type. 'VFC On-hand Inventory' information must be included for each vaccine you currently have on site.

As you input your VFC on-hand inventory and doses administered, your provider inventory will update. Cross-reference your reported inventory against myCAvax's calculated provider inventory to ensure accurate reporting and efficient order approval.

Place your order request in 'Doses requested'. A warning may appear if doses requested are above recommended order size.

Placing Vaccine Order Requests



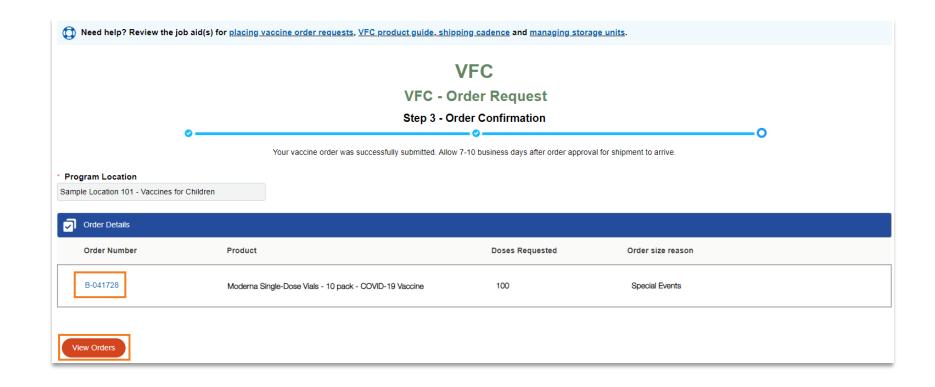
If you request vaccine over the recommended order size, provide a justification in **Step 2 – Review Doses Requested and Confirm Additional Details**.

Additionally, confirm the address for your VFC program and shipping hours are accurate before submitting the vaccine for review (not pictured).

Submitting Vaccine Order Requests

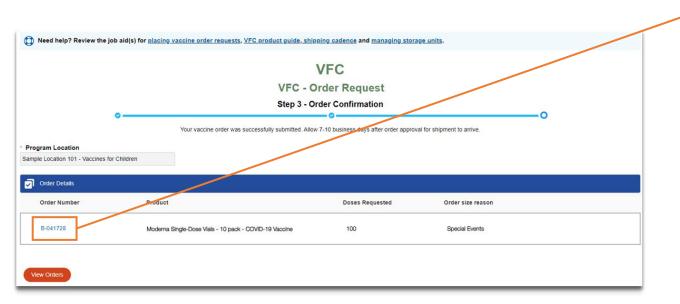
Once successfully submitted, view your final vaccine order details confirmed on **Step 3 – Order Confirmation**.

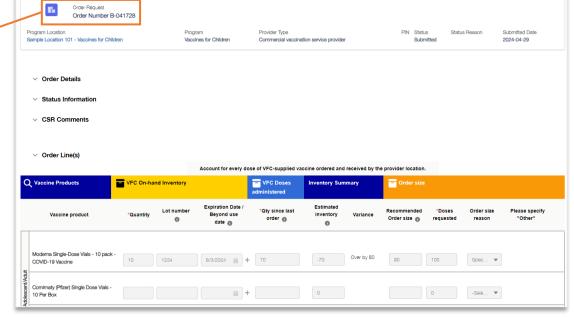
See order details by clicking the unique 'Order Number'. Click 'View Orders' to see all order history.



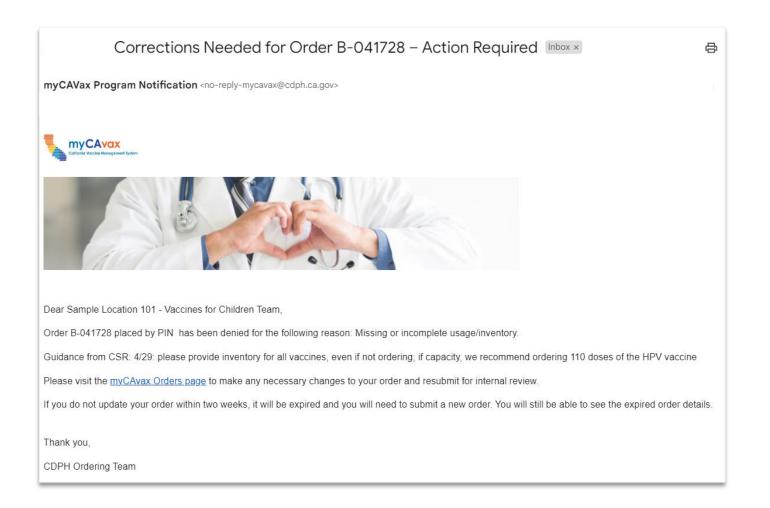
Submitting Vaccine Order Requests

Your entire order will have the same vaccine order number (e.g. B-12345). Each vaccine product within the order will have a unique line item ID.



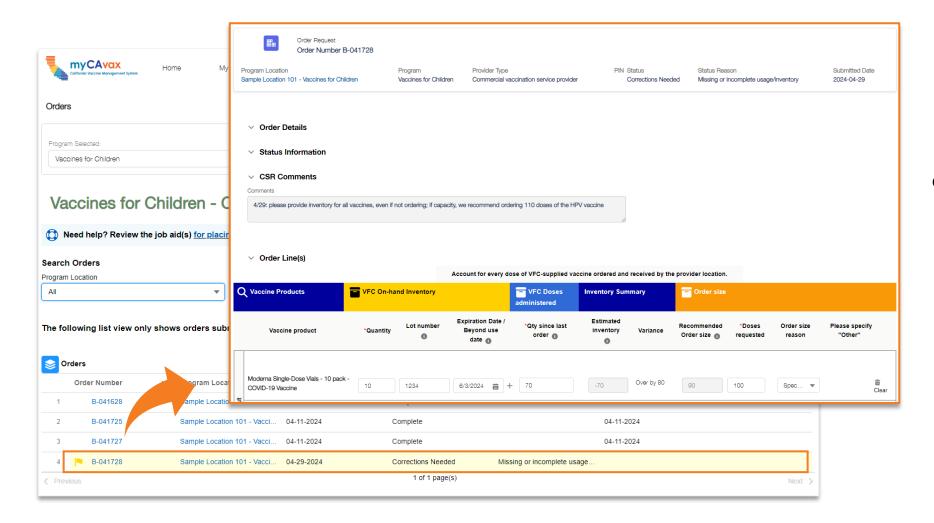


Correcting Vaccines Orders



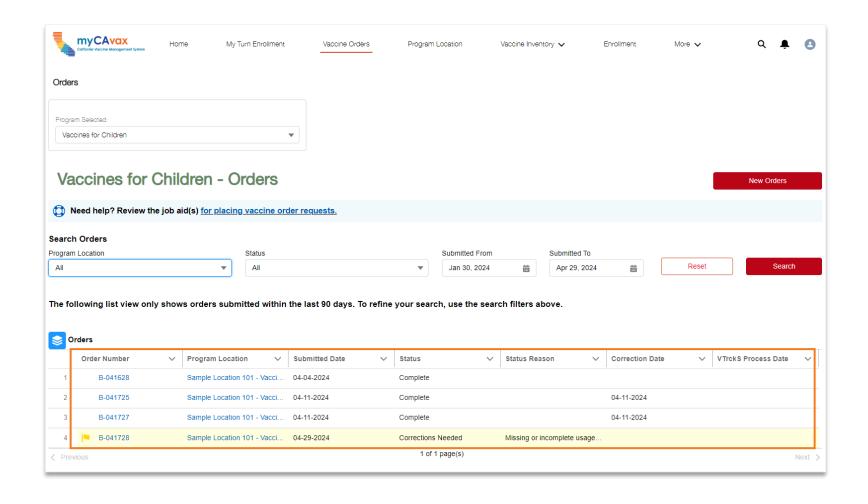
CDPH will review the submitted vaccine order request. If corrections are needed, you will receive an email notifying you of needed corrections.

Correcting Vaccine Orders



Login to myCAvax and make the needed order corrections by navigating to the **Orders** page and selecting the impacted **Order Number**. Make the required updates and resubmit the order for review.

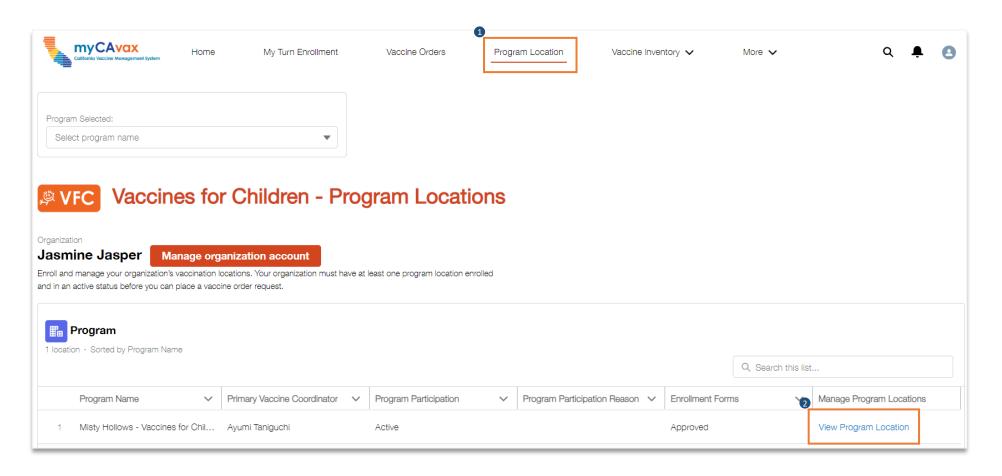
Viewing Orders and Statuses in myCAvax



View the status of your vaccine order requests at anytime in myCAvax. By clicking the unique **Order Number**, view related details and review specific vaccine products ordered.

Search / filter for orders using the fields above.

Viewing Individual Vaccine Products Ordered in myCAvax



To find the unique ID for each vaccine product ordered:

- 1. Select the

 Program

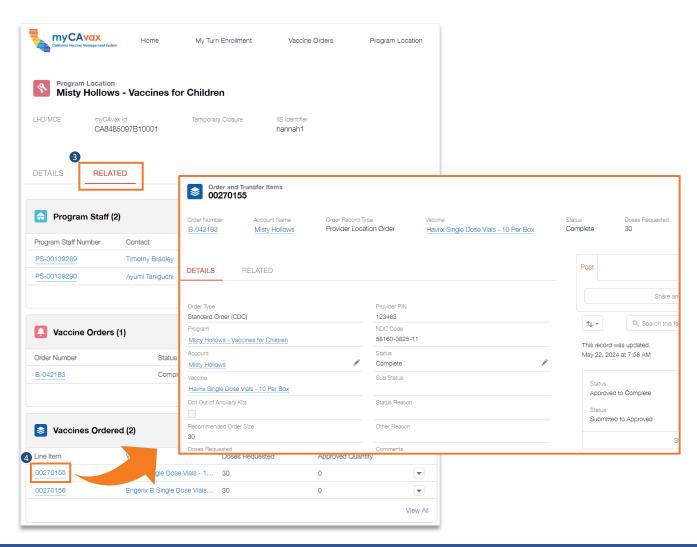
 Location tab

 from the

 myCAvax

 homepage
- On the 'Vaccines for Children' program page, select View Program Location

Viewing Individual Vaccine Products Ordered in myCAvax



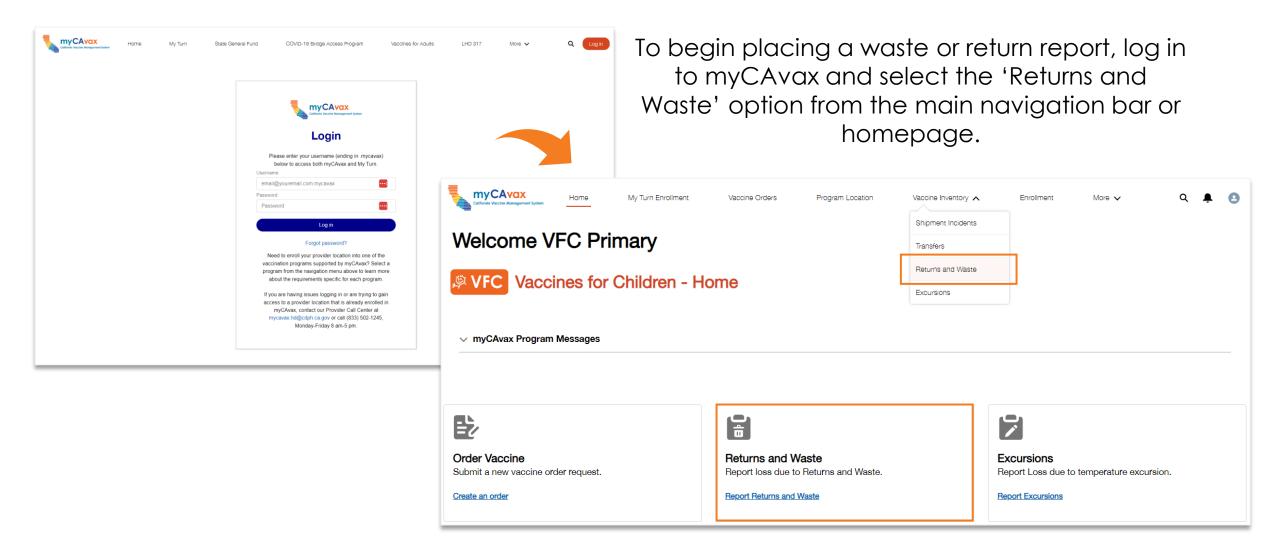
- 3. Select the **Related** tab.
- 4. Scroll down to the Vaccines Ordered section and select the unique vaccine product Line Item ID to see details for that specific vaccine ordered.

Appendix

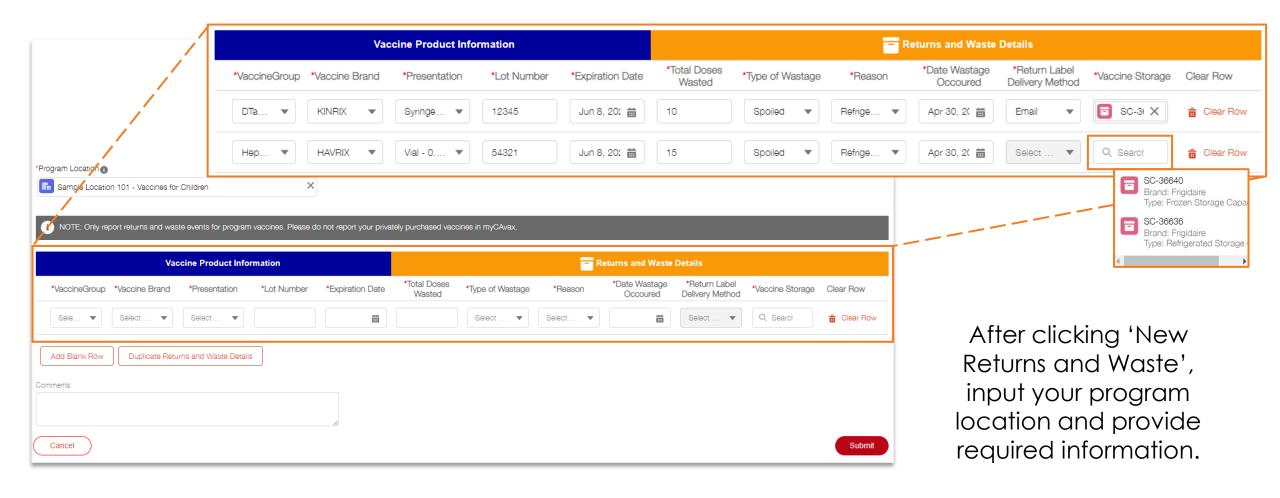
Reporting Waste / Returns in myCAvax



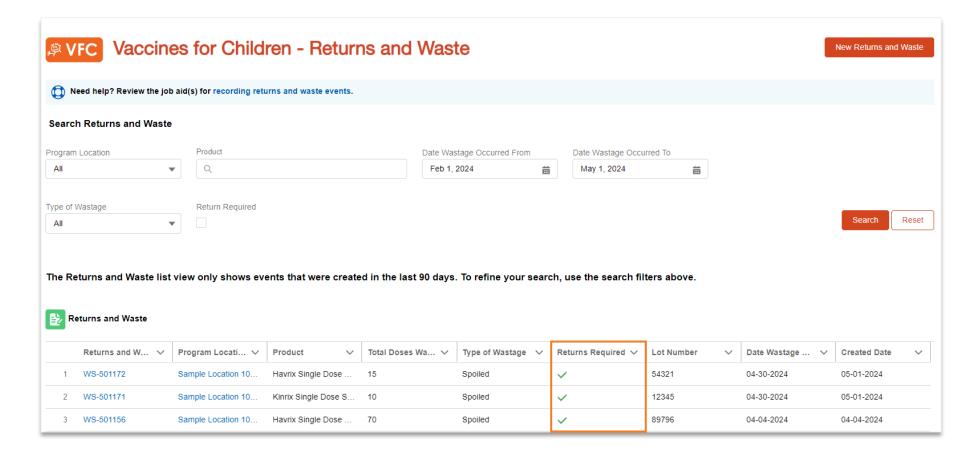
Navigating to Report Returns / Waste



Reporting Returns / Waste



Reporting Returns / Waste



View your submitted
waste reports
anytime from the
'Returns and Waste'
table. If a return is
required, that will be
indicated by a
checkmark in the
table.