



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

October 11, 2018

VFC Customer Service Center: Closures for October and November

Dear VFC Provider,

The VFC Program Customer Service Center will be closed on the following dates:

October:

- Tuesday and Wednesday, October 16-17, 2018 (all-day staff meeting)

November:

- Monday, November 12, 2018 (Veteran's Day Holiday)
- Thursday and Friday, November 22-23, 2018 (Thanksgiving Holiday)

Orders will continue to be received during these call center closures. Normal business hours will resume after each event. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during call center closures.

For any ordering or delivery questions, please call a VFC Customer Service Representative at (877) 243-8832 Monday through Friday 9am to 5pm or visit our website EZIZ.org for important VFC Program communications and information.