VFA New Provider Orientation
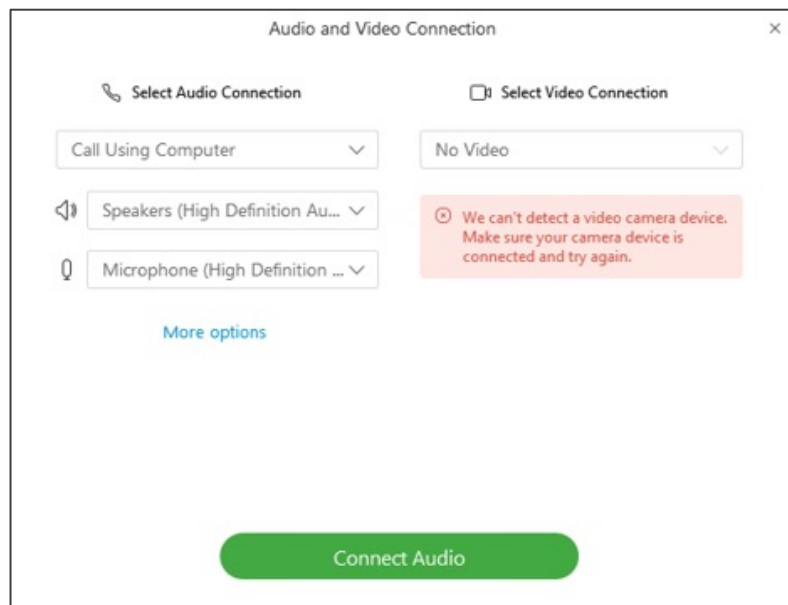

CDPH Immunization Branch
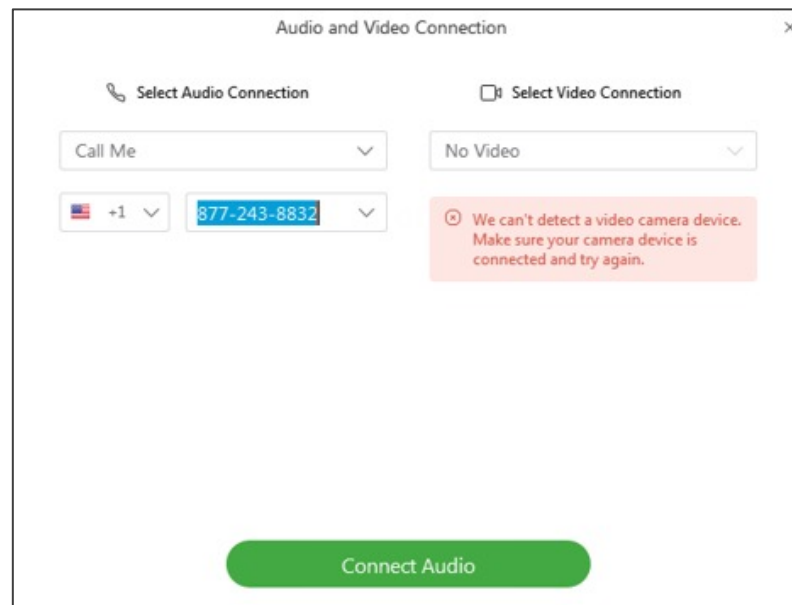
August 26, 2021

Webinar Tech Tips!

1. Listen to today's webinar through computer audio.

2. If you cannot connect through computer audio, have WebEx call you.

California Department of Public Health, Immunization Branch

Housekeeping

Attendee lines are automatically muted.

Please access today's slides at https://eziz.org/vfa-317/vfa-resources/. The webinar is being recorded and will be posted there after the event.

For webinar troubleshooting, please email Cecilia LaVu at Cecilia.LaVu@cdph.ca.gov

During the webinar, please use the Q&A panel to comment or ask a question:

Q&A Panel

- Open the **Q&A** panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**
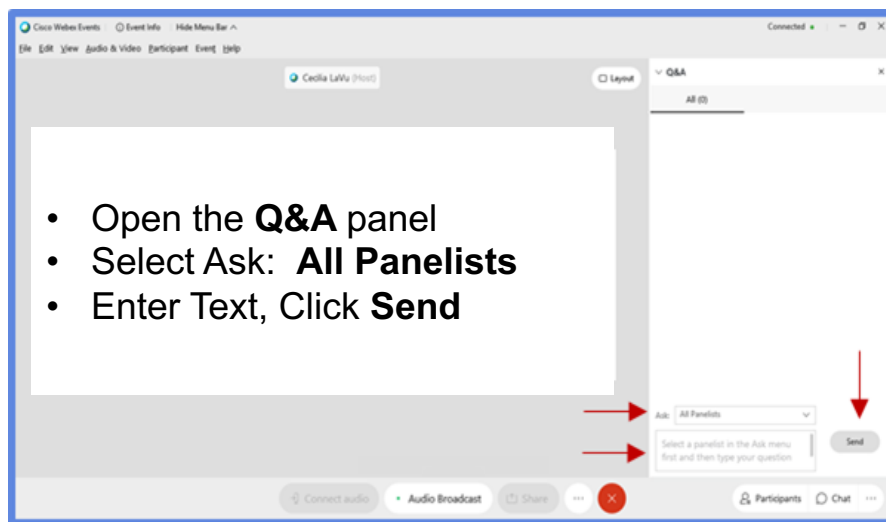
Agenda

- Program Overview
- Vaccines – Ordering, Reporting, and Documentation
- Patient Eligibility
- Storage and Handling
- Adult IZ Resources
- Q&A Session

CDPH

# PROGRAM OVERVIEW

NISHA GANDHI, MPH

California Vaccines for Adults (VFA)
Program Overview

Program Goals and Objectives

- To provide vaccines at no cost to eligible adults
  - ➢ Expand access to 317-funded vaccines to Community Health Centers (CHCs) in California

- To integrate the standards for adult immunization practice into routine adult clinical care
  - ➢ **ASSESS** immunization status of all adult patients at every visit
  - ➢ Strongly **RECOMMEND** vaccines that adult patients need
  - ➢ **ADMINISTER** needed vaccines or **REFER** to a provider who can immunize
  - ➢ **DOCUMENT** vaccines received by your adult patients

Catch Up Your Adult Patients!

Non-Flu, Non-COVID Doses Submitted to CAIR2 for Adults 19 Yrs and Older By Month, Jan 2019 – July 2021
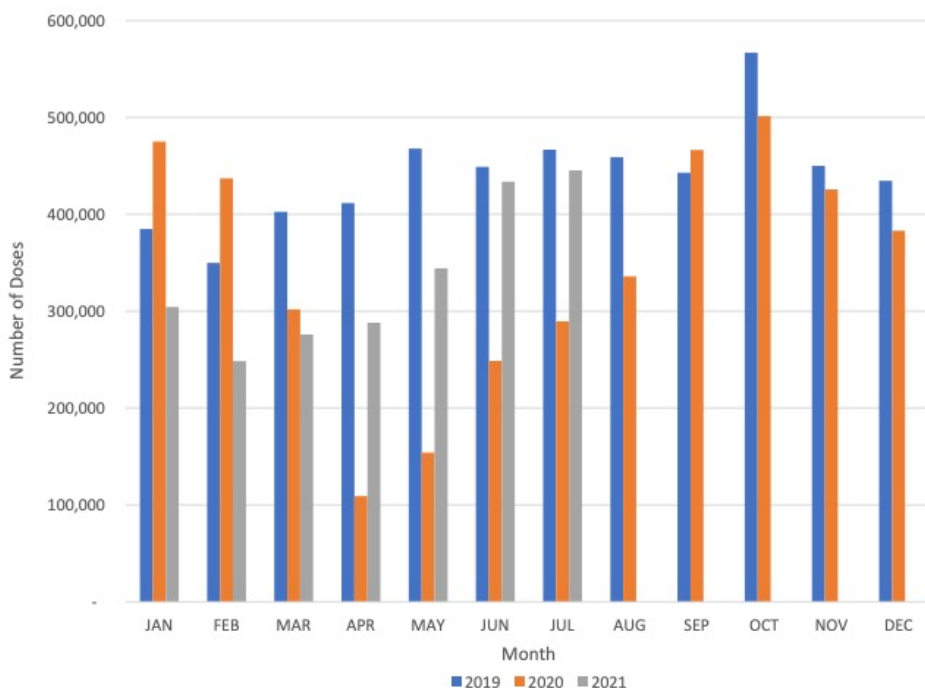
Month	Dose Ratio& (2020/2019)	Dose Ratio& (2021/2019)
JAN	1.23	0.79
FEB	1.25	0.71
MAR	0.75	0.69
APR	0.26	0.70
MAY	0.33	0.74
JUN	0.55	0.97
JUL	0.62	0.95
AUG	0.73	
SEP	1.05	
OCT	0.88	
NOV	0.95	
DEC	0.88	

California Immunization Registry (CAIR) 2021 doses still indicate a need to catch up on missed doses in 2020.

& Dose ratio: 2019 doses submitted are used as the pre-pandemic baseline; 2021 and 2020 doses are compared to this baseline for the calculation of dose ratios.

17

VFA Providers

Community Health Centers (CHCs) that can demonstrate:

- ➢ Participation in the CA Vaccines for Children Program (VFC);

- ➢ Experience providing a safety net for uninsured and underinsured adults;

- ➢ Participation in an Immunization Information System (e.g., California Immunization Registry - CAIR) or use of an Electronic Health Record (EHR) system

Total of 595 providers enrolled in the VFA Program

Resource: VFA Program Overview

VFA VACCINES – ORDERING, REPORTING, AND DOCUMENTATION

NISHA GANDHI, MPH

VFA Vaccines

Most ACIP-recommended adult vaccines are available through the program:

- ✓ Hep A
- ✓ Hep B
- ✓ HPV
- ✓ MCV4
- ✓ MMR
- ✓ PCV13
- ✓ PPSV23

- ✓ Td ONLY when Tdap is not indicated
- ✓ Tdap
- ✓ Varicella
- ✓ Zoster

Vaccine-Related Charges

To reduce financial barriers for eligible patients and ensure that they will not incur additional costs outside of any routine copay for the clinic visit, program sites shall:

- Not charge eligible patients or third-party payers for the cost of VFA vaccines.

- Not charge a vaccine administration fee to eligible patients for VFA vaccines.

- Prominently post a sign (such as the VFA poster) clearly visible to patients which states that:

    "FREE vaccines are available to adult patients who are uninsured or have insurance that doesn't cover (certain) vaccines. We do not charge these patients for getting the vaccine or for the cost of the vaccine."

Vaccine Ordering and Reporting

- Quarterly ordering and reporting of inventory and doses administered

- Ordering and reporting done at the clinical site level (vs. organization-level)

- **New providers will be able to order VFA vaccine from August 30th, 2021, through September 24, 2021.**

- Subsequent orders should be submitted on a quarterly basis (the next open ordering period will not be until January 2022).

Vaccine Documentation and Reporting

- Immunization of patients will be documented using either the **local immunization information system (IIS): CAIR2/SDIR/Healthy Futures)**; or **Electronic Health Record (EHR).**

- Review doses reported in the IIS a minimum of every six months

Vaccine Documentation

- In 2022, you will be required to submit all VFA doses accurately (labeled "317") to an IIS (CAIR/SDIR/Healthy Futures). Prepare now!
- If you have questions:
  - CAIR data exchange user Local Data Exchange Representative
  - CAIR manual entry user Local CAIR Representative
  - SDIR user: Phone: 619-692-5656 Email: sdir.hhsa@sdcounty.ca.gov
  - Healthy Futures users: Phone: 209-468-2292 Email: support@myhealthyfutures.org
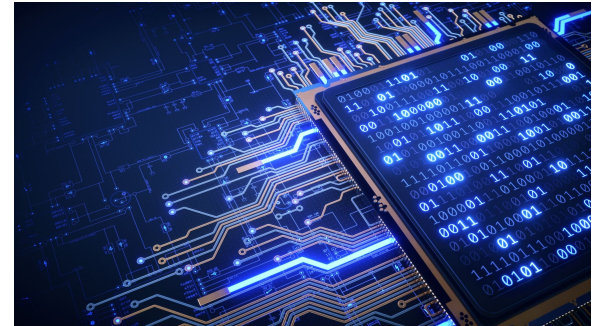
Vaccine Documentation

Federal law (42 U.S.C. §300aa-25) requires that providers include all of the following:

- name of the vaccine
- date given
- route and administration site
- lot number and manufacturer
- name and **title of the person who administered the vaccine**
- practice's name and address
- **VIS publication date and date VIS was provided**

Vaccine Documentation Tips

Review all required vaccine documentation elements

Add "hard stops" to your EHR/EMR (if applicable) so that staff have to fill them out before exiting the record.
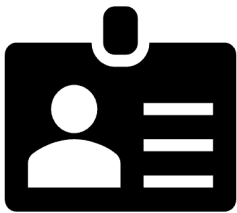
Ensure that all staff, including new staff, have their credentialing added correctly to their EHR staffing profile.

PATIENT ELIGIBILITY

NISHA GANDHI, MPH

VFA Patient Eligibility

Patients 19 years of age and older who are

- Uninsured: Does not have (public or private) health insurance coverage.

OR

- Underinsured: Has health insurance but coverage
  - ➢ does not include vaccines OR
  - ➢ covers only select vaccines.

Resource:
- ✓ Eligibility Based on Insurance Status
- ✓ FAQs (Part II. Patient Eligibility)

Patients NOT Eligible for VFA

- Full Scope Medi-Cal FFS or Managed Care
- Share of Cost Medi-Cal
- Pregnancy-Only (otherwise known as Presumptive Eligibility) Medi-Cal
- Medicare Part B AND Part D
- Private insurance coverage for vaccines EVEN IF patient has
  - A high deductible or co-pay
  - A deductible that has not been met
  - Insurance with cost-sharing (and must pay out of pocket)

VFA Eligibility Documentation

At each IZ visit, providers are required to screen for and document, in the EHR or registry, the

- screening date,

- VFA eligibility (Y/N). If yes, list eligibility criteria:

  - **date of birth [to verify age 19+] AND**

  - **uninsured OR underinsured**

Resources:

- ✓ 317 (VFA) Eligibility Screening Record | Spanish

- ✓ Program Participation Requirements at a Glance (Eligibility Screening & Documentation section)

VFA Eligibility Documentation Tips

Determine best method of capturing eligibility screening elements:

- ❑ **Strongly Recommended**: Modify (VFC Eligibility section in) your EHR to include fields that capture VFA eligibility

- ❑ Systematically note eligibility elements in the EHR comments/notes

- ❑ Scan completed <u>317 Eligibility Screening form</u> into the patient's EHR record

STORAGE AND HANDLING REQUIREMENTS

CHRISTINA SAPAD, MPA

Key Elements in Storage and Handling

Skilled and trained staff

Written Vaccine Management Plans

Appropriate vaccine storage units

Accurate temperature monitoring equipment
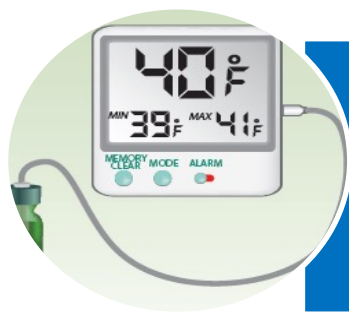
Proper temperature monitoring AND documentation
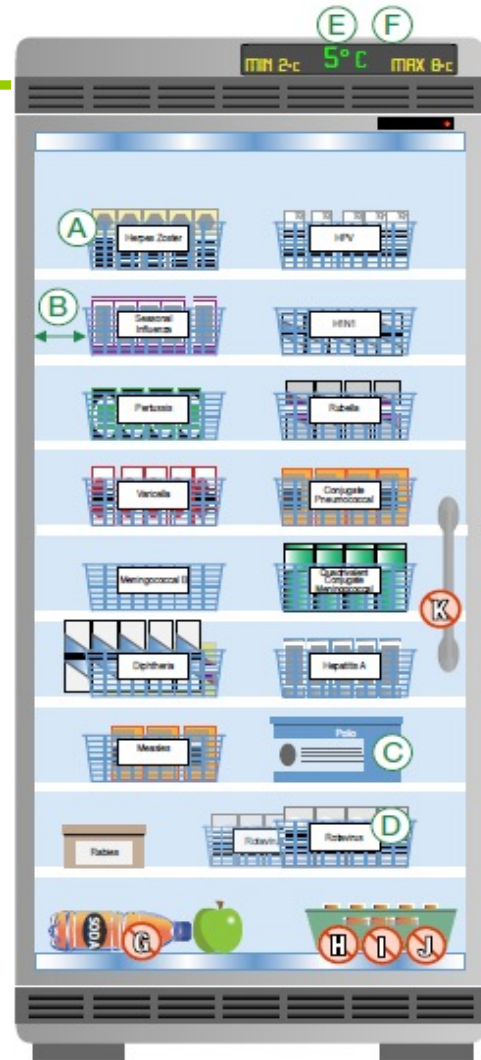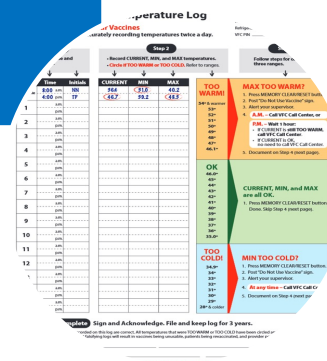
VFA Vaccine Storage Requirements

- Storage of VFA vaccines must meet the same requirements as VFC vaccines, even when stored in separate units and managed by different staff.
  - Store and label VFA, VFC and privately-purchased vaccines separately and grouped by vaccine type
  - Utilize vaccine refrigerators and freezers that meet VFC requirements
  - Utilize DDLs that meet VFC requirements
  - Monitor and document MIN/MAX/CURRENT temperatures twice each day using VFC temperature logs
  - Download and review temperature data files for any unreported out-of-range temperatures at the end of every two-week reporting period
  - Identify and report every temperature excursion to the Storage and Handling Online Triage System (SHOTS) at MyVFCvaccines.org and comply with any instructions provided.

Vaccine Shipments

Label vaccines received according to their funding source and store them in the pre-designated shelf/area of the vaccine storage unit.

INSPECT packing slip for number of vaccine doses (VFC, 317 and State-purchased) received from McKesson

Determine which vaccine is 317 vaccine.

Separate and clearly label 317, VFC, and privately purchased stock. Many practices keep vaccines on different shelves to avoid mixing inventory.

LABEL & STORE doses
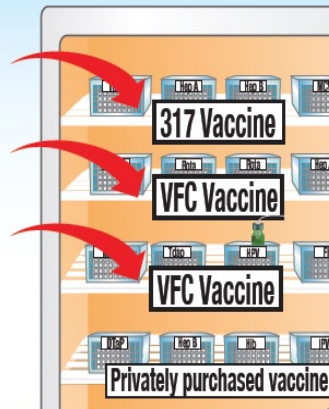
County-purchased

ADULT IMMUNIZATION RESOURCES

ANYA GUTMAN, MPH

VFA Materials

VFA Program Resources
bit.do/VFAresources

<u>Vaccine Eligibility Guidelines</u>

<u>VFA Program Eligibility Based on Insurance Status</u>

VFA Poster

Job Aids

Hep B Vaccine Timing Guide

Dose, Route, Site and Needle Size (IAC)

Pneumococcal Vaccine Timing Guide (Adults)

2021 Adult Immunization Schedule (CDC)

COVID-19 co-administration with other vaccines job aid

Patient Education Resources

Click on "Adults" tab

English | Spanish

English | Spanish

English | Spanish

Patient Education Resources

"My dad got shingles, my wife got whooping cough, that's why I'm getting the vaccines I need."

Every year, thousands of adults in America suffer serious health problems from diseases they could be vaccinated against like shingles, whooping cough, hepatitis A and B, flu, and pneumococcal disease. Some even die.

Talk with your healthcare professional about which vaccines are recommended to protect you and your loved ones.

Learn more at **cdc.gov/vaccines/adults** or call **1-800-CDC-INFO (1-800-232-4636)**.

DON'T WAIT. VACCINATE!

CDC — U.S. Department of Health and Human Services, Centers for Disease Control and Prevention

11'' x 17'' poster (CDC)

HEPATITIS A AND B VACCINATION.

There's no question – it's easy prevention. Gay and bisexual men are at risk for hepatitis A and B.

Take charge. Protect yourself. Get vaccinated.

www.cdc.gov/hepatitis/MSMVaccination

Hep A/Hep B vaccination posters (CDC)

"Me vacuno para mantenerme saludable para mi familia".

Cada año, miles de adultos en los Estados Unidos tienen graves problemas de salud por enfermedades contra las cuales se pudieron vacunar, como la culebrilla (shingles), la tosferina (whooping cough), la hepatitis A y B, la influenza (gripe) y neumonía. Algunos hasta mueren.

Hable con su médico sobre cuáles vacunas le recomiendan para protegerse y proteger a sus seres queridos.

Infórmese más en www.cdc.gov/vaccines/adults/espanol o llame al 1-800-CDC-INFO (1-800-232-4636).

NO ESPERE. ¡VACÚNESE!

CDC — U.S. Department of Health and Human Services, Centers for Disease Control and Prevention

11'' x 17'' poster in Spanish (CDC)

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Print Materials

Order from your <u>Local Health Dept.</u>

*Reference IMM # below when making request for copies.

Sticker rolls IMM-1121

Patient IZ Reminder Postcards (HIPAA Compliant) IMM-794

<u>English</u> | <u>Spanish</u>

IMM-1155

<u>2021 Adult Immunization Schedule</u> **(IMM-746)**

Additional Resources

- VFA Resources page
- Don't Wait Vaccinate Campaign Toolkit: social media images/messages, talking points, robocall and provider to patient template messages
- Adult Vaccination Resources (CDC): resources for providers and adult patients
- Vaccinating Adults: A Step-by-Step Guide (IAC): practical info to help you implement/enhance adult immunization services
- IAC Express: Weekly e-news including resources from CDC and IAC
- Coadministration with other vaccines job aid: **COVID-19 vaccines and other vaccines may be administered without regard to timing.**
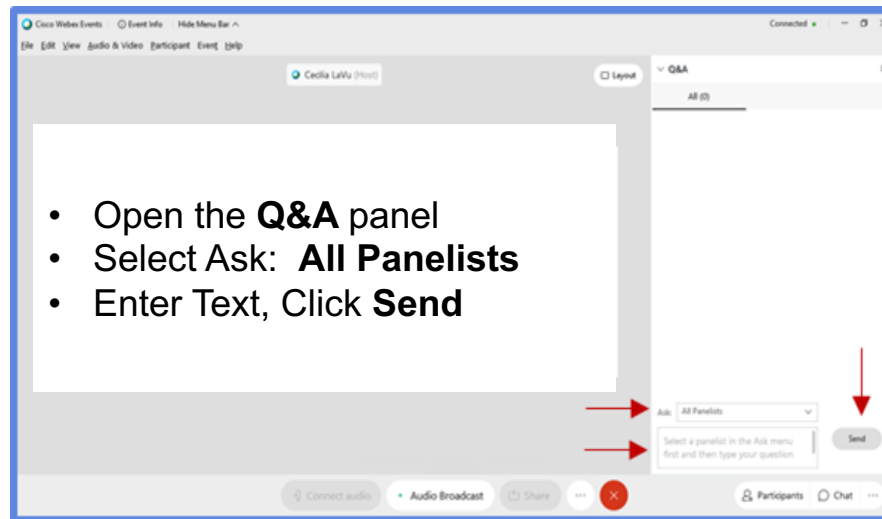

¡ES HORA!
No espere, ¡vacúnese!

Link to image

QUESTION AND ANSWER SESSION

Q&A Session

During the session, please use the Q&A panel to comment or ask a question:

Q&A Panel

- Open the **Q&A** panel
- Select Ask: **All Panelists**
- Enter Text, Click **Send**

THANK YOU!

my317vaccines@cdph.ca.gov