Q&A

Type and send questions using the chat box as we move through the presentation
Agenda

• Program Updates
• Cindy Keltner, Director of Care Transformation, California Primary Care Association
• Adahli Tapia, RN Supervisor, Saban Community Clinic
• Jacqueline Ocampo, Vaccine Coordinator, Vista Community Clinic
• Q&A Session
Catch Up Your Adult Patients!

California Immunization Registry (CAIR) shows substantial drop in vaccines administered in 2020 compared to 2019.

*All doses recommended for adults submitted to CAIR.
Program Updates

• Next ordering period: Sept 14-30
• Next VFA webinar: Oct-Nov TBD
• Staff changes?
  – Take all required EZIZ trainings
  – Ensure contact info is up to date in your myVFCvaccines profile
CINDY KELTNER, DIRECTOR OF CARE TRANSFORMATION
California Vaccines for Adults (VFA) Webinar - Increasing Adult Flu Vaccination during COVID-19
August 12, 2020
California Primary Care Association

Our Mission

• The mission of CPCA is to lead and position community clinics, health centers, and networks through advocacy, education and services as key players in the health care delivery system to improve the health status of their communities.
Increasing Adult Flu Vaccination during COVID-19

Objective of the Project:
Increase flu vaccination coverage among medically vulnerable patients and other high-risk groups served by CPCA’s member community health centers (CHCs).
Increasing Adult Flu Vaccination during COVID-19

Activity One:

• Oversee and guide quality improvement (QI) efforts in member clinics to improve flu immunization rates, with a special focus on vulnerable populations
Increasing Adult Flu Vaccination during COVID-19

Activity Two

• Provide support for enhanced flu programs for clinics that serve agricultural workers, homeless clients, older adults, other populations of interest, to include providing training and technical assistance as well as development of outreach materials for special populations
Increasing Adult Flu Vaccination during COVID-19

Activity Three:

- Development of guidance resources for clinics to hold flu clinics in the context of COVID-19 (for example drive through, community outreach); consultation with clinics on planning flu immunization efforts.
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ADAHLI TAPIA, RN SUPERVISOR
SCC Drive-Up Vaccination Protocol

**Purpose:** to provide immunizations to our pediatric population while following COVID protocols

- We host a COVID testing drive up clinic and that’s how the idea came about
- We will host the drive-up once a week to provide an alternative to concerned parents
- If all goes well, we hope to establish a drive up clinic for flu season
- It’s by appointment only (outreach), allowing us to prepare a day prior (vaccination reconciliation, eligibility requirements)
- Vaccine storage/handling – specific requirements (cool cubes, DDLs, etc)
Practices for Adult Immunizations
VCC is a leading health care organization, providing a safety net for the area’s poor and uninsured, by giving them access to the high-quality health services that they need and deserve. Today VCC is recognized as a key regional health provider with nine state-of-the-art clinics, treating more than 69,000 patients each year. VCC’s innovative model of community health provides low cost, high quality health care to the residents of San Diego, Riverside and Orange county communities.
Practices for Adult Immunization

- Current efforts to vaccinate adult patients.
- How VCC has set up parking-lot based immunization services for adults during COVID-19 pandemic.
- Plans for the upcoming flu season in the context of COVID-19.
Current Efforts to Vaccinate Adult Patients

Utilize
- Utilize Electronic Health Record (EHR) and San Diego Immunization Registry to print patients vaccination record.

Pre-screen
- Pre-screen scheduled patients coming in for lab services, doctor visits, and telehealth services.

Identify
- Identify patients who are due for recommended vaccines.
Utilize

- When conducting chart prep, the standard workflow consists of printing patient vaccine records from the EHR and SDIR. This is completed the day prior, or the morning of the appointment.

- Patient Service Representatives are responsible for ensuring patient’s personal information is up-to-date in both the EHR and SDIR.

- MAs are responsible for ensuring patient’s vaccine record in SDIR matches the vaccine record in EHR.
Prescreen

Upon conducting a thorough assessment of the daily appointment schedule, MAs and clinicians conduct huddles to identify patients who may be due for vaccines, as well as other health screening services.
Identify

- After identifying patients who may be due for immunizations, MAs and clinicians provide a strong recommendation of vaccines to patients during the visit.
- Vaccine Information Statement(s) are provided in patient’s preferred language, prior to administering vaccine(s)
Current Efforts to Vaccinate Adult Patients

- Vaccine coordinators run periodic reports of patients who are due for vaccines (i.e. 2nd dose of Hep A, Hep B).

- Vaccine coordinators contact patients via telephone or vaccine reminder cards/letters. Periodic immunization campaigns are also sent via text utilizing WELL APP software.

- Vaccine coordinators closely monitor inventory to ensure that adequate vaccine supply is maintained in order to serve our clinic's adult patient population.
Additional Efforts to Vaccinate Adult Patients

- The implementation of social media platforms also serve as a key factor in our efforts to vaccinate our adult patient population.

- Utilizing social media platforms helps us to inform patients of the continuation of vaccination services in the context of COVID-19.
Additional Efforts to Vaccinate Adult Patients

Patient education material is readily available in the form of Vaccine Information Sheets (VIS) and VFA posters are visible in vaccination rooms and exam rooms.
How VCC has set up parking-lot based immunization services for adults

- VCC offers a drive-up clinic for vaccine services to limit interaction and exposure for patients and staff.
- Appointments for vaccination services are offered Mon-Fri from 8:00 am to 4:00 pm.
How VCC has set up parking-lot based immunization services for adults

- Drive-up vaccine clinic is temporarily located in our parking structure on Level 1.
- Designated parking spaces exclusively for vaccine services only.
- Security on premises to direct incoming and outgoing traffic and ensure patient and staff safety.
- Designated staff for immunization clinic consists of a screener, a vaccinator, and a nurse.
- One designated staff member will act as a runner to pull and provide vaccines needed for immediate use.
Plans for the Upcoming Flu Season in the Context of Covid-19

- Flu clinics will be by appointment only during a six-week period on Saturdays. More will be added, based on the demand.
- Flu clinics will continue to take place in our parking structures vaccine clinic.
- Continuous implementation of health screening assessment, social distancing, and safety precautions will be a top priority.
Stay Safe and Choose Health!

We hope that everyone has a successful flu season 😊
Influenza Immunization Critical this Season!

• Reduce illness and transmission in your community

• Reduce clinic visits and hospitalization

• Prevent illnesses that mimic COVID-19

Credit: Heather Hazzan, SELF Magazine
Additional Adult Influenza Vaccine Doses

• A supply of no-cost adult flu vaccine is available for all CHCs this fall to support enhanced flu vaccination efforts
• All formulations are available: nasal sprayers, prefilled syringes, multi dose vials (across the different brands)
• Letter was sent to all VFA providers in late July
• If you are still interested, please submit your request here: https://www.surveymonkey.com/r/KPPQ66J
CDC Vaccination Guidance During a Pandemic

• Ensure that adults receive vaccines according to the Standards for Adult Immunization Practice.

• Older adults and those with underlying medical conditions are at increased risk for severe influenza, pneumococcal disease, shingles (and COVID-19!)
CDC has released guidance for planning mass vaccination events separated into four sections:

1. Planning
2. Pre-Clinic Activities
3. During the Clinic Activities
4. Post-Clinic Activities

Guidance for Planning Vaccination Clinics Held at Satellite, Temporary, or Off-Site Locations

The purpose of this guidance is to assist with jurisdictional planning and implementation of satellite, temporary, or off-site vaccination clinics by public and private vaccination organizations. Other users may include public health preparedness professionals. The guidance primarily focuses on clinical considerations for planning a vaccination clinic, including vaccine storage, handling, administration, and documentation. However, large-scale clinics, such as those held in arenas or stadiums, those held over multiple days or those conducted during emergency scenarios, will likely require added logistical and technical considerations. Consult your state or local public health preparedness office for additional support.

The guidance applies to clinics that are open to the general public and clinics that are for targeted populations only (i.e., critical workforce personnel and/or higher-risk priority groups). These clinics may be provisionally located at walk-through sites (churches, community centers, outdoor tents) or other settings such as mobile, curbside, or drive-through sites. Guidance is applicable whether routine vaccination is provided (i.e., back-to-school or annual flu clinics) or emergency vaccination is provided in a preparedness scenario (i.e., pandemic influenza or COVID-19 vaccination when vaccine is available).

Guidance during the COVID-19 pandemic

Planning for a satellite, temporary, or off-site vaccination clinic requires additional considerations during the COVID-19 pandemic, including physical distancing, personal protective equipment (PPE), and enhanced sanitation efforts. These additional considerations are called out in boxes throughout this guidance. However, because COVID-19 guidance is evolving, regularly check infection control guidance for healthcare professionals about coronavirus (COVID-19) for updated information. Consider signing up for the email updates on the website to stay informed of any changes.
#DontWaitVaccinate Campaign toolkit

Includes

- sample social media messages
- talking points
- template robocall script to patients
- template provider letter to patients

And more to help reach out to your patients.

https://www.immunizeca.org/adults-vaccinate/
Flu Promotion Resources

**FLU PREVENTION TIPS**

- Get vaccinated
- Wash hands often
- Cover coughs & sneezes
- Stay home when sick

Flu vaccine is recommended for everyone six months of age and older every year.

PROTECT YOURSELF AND THOSE YOU LOVE AGAINST FLU

For more information, visit GetImmunizedCA.org

English | Spanish | Arabic | Armenian
Chinese | Farsi | Hindi
Hmong | Japanese | Khmer
Korean | Punjabi | Russian
Spanish | Tagalog | Thai
Vietnamese

STOP DISEASE:

Stay at home when sick.

Protect yourself and others.

https://eziz.org/assets/docs/IMM-1285COLOR.pdf

English | Arabic | Armenian
Chinese | Farsi | Hindi
Hmong | Japanese | Khmer
Korean | Punjabi | Russian
Spanish | Tagalog | Thai
Vietnamese

Get your Flu Vaccine!

English | Spanish

California Department of Public Health, Immunization Branch
Additional Patient Education Resources

**Hepatitis A Virus is Spreading: Get Immunized**

**Why should I care about hepatitis A?**

I think I may be at risk for catching hepatitis A.

**What can I do?**

- Get the Hepatitis A shot!
- Wash your hands with soap and water after using the bathroom and before eating or preparing food.
- Avoid handling food with people who have hepatitis A.
- Don’t share unclean food, drink, or smoke.

**What are the symptoms of hepatitis A?**

- Fever
- Fatigue
- Nausea
- Loss of appetite
- Jaundice (yellowing of the skin or eyes)
- Stomach pain
- Vomiting
- Dark urine, pale stools, and diarrhea

If you think you have hepatitis A, see your doctor or visit the closest Emergency Room.

For more information:
- Contact your health department for information about the hepatitis A vaccine.
- Visit 311 or your phone to learn how you can get the Hepatitis A vaccine.

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**50+? Protect Against Shingles**

**What is Shingles?**

- Shingles is a painful rash that can cause long-term nerve pain.
- 1 out of 3 people in the U.S. will get shingles. Your risk goes up as you age.
- Serious complications include pain that can last for months.

**Get 2-doses of the New Shingles Vaccine (Shingrix®)**

I got another shingles vaccine before 2018. Do I need the new vaccine? Yes! It’s over 90% effective in preventing shingles. I had shingles already. Do I still need this shot?

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**Jim’s Story**

We’ve been to multiple emergency room visits, multiple eye specialists... and it’s going on four years.

---Jim, shingles survivor. See full “A Shingles Story” at ShotByShot.org

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**Do you smoke? Have asthma, diabetes, or a weakened immune system?**

You may be at high risk for pneumonia—a serious lung infection.

- Pneumonia can be life-threatening!
- 900,000 Americans get pneumonia every year.
- Nearly half a million are hospitalized.
- About 1 in 20 dies.

If you are 13 or older and have any of these conditions, ask your doctor about getting pneumonia shots (pneumococcal [NEW: 13-valent] vaccines).

- Cigarette smoker
- Asthma
- Diabetes
- Certain cancers or having chemotherapy
- Heart, kidney, and liver diseases
- Sickle cell disease
- Cerebrospinal fluid leaks
- A cochlear implant
- HIV/AIDS
- A bone marrow or organ transplant

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**Get your pneumonia shots. They might save your life.**

Learn more at cdc.gov or call 1-800-CDC-INFO.

If you smoke, call 1-800-QUIT-NOW.

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**Contact your Local Health Department to order print copies of some of these materials**

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Resources

• CDC Vaccination Guidance During a Pandemic
• CDC Guidance for Planning Mass Vaccination Events
• 2020 Adult Immunization Schedule
• CIC Don’t Wait Vaccinate Campaign
• EZIZ Flu and Respiratory Disease Prevention Materials
• CDC Flu Communications Resource Center
• Resources for Maintaining Immunization during the COVID-19 Pandemic
QUESTION AND ANSWER SESSION
THANK YOU!

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