



# IMPORTANT MESSAGE

California Department of Public Health  
Immunization Branch  
Vaccines for Children (VFC) Program  
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November 9, 2011

## VFC Call Center Operations & Holiday Shipping Schedule: November 2011

Dear VFC Provider,

The VFC Program Office will be closed during the following dates in November 2011. Please ensure that this notice is posted in a visible place in your practice.

- November 11, 2011 (Veteran's Day Holiday)
- November 24-25, 2011 (Thanksgiving Holiday)

### Holiday Vaccine Shipment Schedule

VFC's National Vaccine Distributor, McKesson Specialty, and Merck (varicella vaccines shipments) will not ship VFC-supplied vaccines during the following days:

- November 23-25, 2011

Routine deliveries of VFC vaccines will resume on Monday, November 28th, 2011, after the Thanksgiving holiday. Please ensure that your practice has an adequate supply of VFC vaccines in stock to prevent running out of inventory during holiday closures.

For any ordering or delivery questions, please call a VFC Customer Service Representative at (877) 243-8832 or visit us at our website: [www.eziz.org](http://www.eziz.org).

Would you like to receive VFC communications via e-mail?  
Visit our website at [www.eziz.org](http://www.eziz.org) and register to receive electronic updates.