



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
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Richmond, CA 94804

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April 5, 2013

VFC Program Update & Call Center Closure Notification

Dear VFC Provider,

In the next few weeks, the California Vaccines for Children (VFC) Program will be taking part in a nation-wide transition to a new vaccine ordering and management system called the Vaccine Tracking System (VTrckS). VTrckS will help to enhance VFC's ability to place and manage provider orders.

In preparation for this transition, the VFC Customer Service Center will be closed on the following dates for staff training:

- Wednesday, April 24, 2013: from 3:00 – 5:00
- Thursday, April 25, 2013: from 3:00 – 5:00
- Monday – Tuesday, May 6-7, 2013

In addition, VFC will be unable to process orders during April 29, 2013 through May 3, 2013, however orders can continue to be received during this time.

This transition is not expected to change ordering for providers. Providers may continue to submit vaccine orders online through MyVFCVACCINES on eziz.org.

VFC anticipates a smooth transition to VTrckS. If you have any questions, please call the VFC Customer Service Center at 1-877-243-8832.

**Did you know VFC providers can now submit VFC vaccine orders online?
Visit our website at www.eziz.org and log into MyVFCVACCINES!**