



IMPORTANT MESSAGE

California Department of Public Health
Immunization Branch
Vaccines for Children (VFC) Program
850 Marina Bay Parkway
Richmond, CA 94804

Toll Free Phone:
877-2GET-VFC (877-243-8832)

Toll Free Fax:
877-FAXX-VFC (877-329-9832)

February 26, 2014

VFC Customer Service Center: Operation Hours for March 2014

Dear VFC Provider,

The VFC Program Customer Service Center will be closed during the following dates in March:

- Tuesday and Wednesday, March 4-5, 2014 (Staff Meetings)
- Monday, March 31, 2014 (Cesar Chavez Holiday)

Orders will continue to be received during these call center closures. Normal business hours will be resumed after each event.

TIP: Upon order submission, please allow up to 15 business days for the processing and delivery of your vaccine request. So make sure to place your vaccine request with sufficient inventory on hand (3 weeks recommended).

You may reach a VFC Customer Service Representative at (877) 243-8832, Monday through Friday from 9am to 5pm.

**Are you not receiving VFC's emailed program letters and communications?
Visit our website at www.eziz.org and log into MyVFCVaccines to check your email
address. Also be sure to check your spam folder!**