

Health and Human Services Agency California Department of Public Health



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TO: California Vaccines for Children (VFC) Providers

FROM: Robert Schechter, M.D., Chief

Center for Infectious Diseases

Division of Communicable Disease Control, Immunization Branch

SUBJECT: Please Submit 2026 VFC Recertification by January 30, 2026

Key takeaways from this letter:



By January 30, 2026, complete VFC Recertification, including the required lessons on $\boxed{\text{EZIZ}}$ and the Recertification form on

myCAvax, to avoid suspension of vaccine ordering.

Thank you for your continued participation in the California Vaccines for Children (VFC) Program, which ensures access to immunizations for vulnerable children.

The 2026 VFC Recertification form is now available on your <u>myCAvax</u> program location account. Please submit your completed recertification by **Friday**, **January 30**, **2026**.

Annual Recertification and Training are required to continue receiving vaccines through the VFC Program. Through recertification, providers agree to comply with VFC Program participation requirements, update practice information, provide proof of medical licensure, and update estimates of all VFC-eligible and privately insured children who will be immunized in the coming year.

Not completing the 2026 VFC Recertification process will result in suspension of vaccine ordering privileges and eventual account termination from the VFC Program.

Note: Recertification in the Local Health Department 317 or the Vaccines for Adults Programs requires separate forms. Please refer to those programs' Recertification letter for more details.

2026 Recertification Process

A. Ensure Your VFC Account is in Good Standing

Only active Program providers in good standing may access the 2026 VFC Recertification form. Providers who are suspended with outstanding mandatory corrective actions may



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not access the form until the actions have been resolved. Please contact your <u>CDPH</u> Field Representative for more information.

B. Gather Your Information Using the <u>VFC Recertification Worksheet</u>

C. Complete the VFC Program's 2026 Educational Requirements Key practice staff must first complete all required federal VFC educational requirements before accessing the 2026 VFC Recertification form. While all VFC vaccine management activities are in myCAvax, EZIZ lessons are completed at EZIZ.org.

Since there are no new updates to the EZIZ lessons since 2025 Recertification, a test-out option is now available for users who have previously passed the lessons and receive a passing score on the pre-lesson quiz. Lessons completed or tested-out as of December 1, 2025 will count towards the 2026 VFC Recertification requirement.

Providers cannot continue through the Recertification form until training has been completed by all key practice staff.

- Vaccine Coordinator & Backup Coordinator: All lessons are required.
- Provider of Record & Provider's Designee: The "Conducting a Vaccine Inventory" lesson is encouraged, while all other lessons are required.

You can now view the training status of staff at your clinic in myCAvax, before accessing the Recertification form. On your myCAvax home page, click on "More" and click on the "EZIZ Training" link. After selecting your Program Location account, you will be able to view the EZIZ training accounts linked to your PIN with the most current lesson completion date.

D. Access the VFC Recertification Form

Login to your <u>myCAvax</u> account and click on the "Submit Recertification" button. Vaccine Coordinators (Primary, Back Up, Organization, and Additional Vaccine Coordinators) have access to completing the Recertification form. The Provider of Record and Designee do not have access, unless they are also listed as Vaccine Coordinators.

Some fields in the Recertification form will be pre-populated with the information the VFC program has on file (CAIR/IIS ID, delivery days and times, etc.). Review and update the following information as necessary:

Step 1 – Provider Location Information

• **CAIR/IIS ID:** California law requires all California providers, including active VFC providers, to enter every immunization administered, as well as a patient's race and ethnicity, into the CAIR or Healthy Futures/RIDE registry. Providers without an immunization registry ID will not be able to proceed with 2026 Recertification. For more information, see CDPH Immunization Registry FAQs.

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Only a single Registry ID is allowed to be entered per VFC PIN. The Registry ID in the VFC Recertification Form must be registered at the same location as the VFC PIN. If there are multiple Registry IDs associated with your practice, select the Registry ID that holds the greatest amount of VFC vaccine inventory or VFC-eligible patients. For CAIR questions, please contact 800-578-7889, or CAIRHelpdesk@cdph.ca.gov. For RIDE/Healthy Futures questions, please contact 209-468-2292, or support@myhealthyfutures.org.

Step 2 – Key Practice Staff: Information about the clinic's designated Provider of Record, Primary Vaccine Coordinator, Backup Vaccine Coordinator, and Provider of Record Designee will display, including the optional roles of Additional Vaccine Coordinator and Organization Vaccine Coordinator. Review and manage these roles on the Recertification form.

Step 3 – Vaccine Storage Units: Enter all units that will be used to store VFC vaccines and corresponding temperature monitoring devices.

- Important Note! The VFC Program requires that all digital data loggers (DDLs)
 used for temperature monitoring of VFC-supplied vaccines (including backup DDLs)
 have a current certificate of calibration. Having expired certificates of calibration may
 lead to vaccine orders being held.
- Be prepared to upload a copy of the certificate of calibration for each DDL in each vaccine storage unit.

Step 4 – Provider Population: Enter estimates of all children (both VFC-eligible and privately insured patients) to be immunized in the coming year. Update the data based on immunization registry usage reports, Electronic Health Record (EHR) usage reports, VFC usage logs, billing information, or other sources.

Step 5 - Health Care Providers with Prescription-Writing Privileges: List all health care providers who will be administering VFC-supplied vaccines. Your site will be unable to move forward with the recertification process if a license cannot be verified.

- The first contact listed in your medical staff will be your Provider of Record.
- All medical licenses must be verified and will be validated electronically.
- Verify the license number from the <u>California Department of Consumer Affairs</u>.
 Please make sure you enter the name exactly as it appears on the medical license.
 Do not include title (e.g. MD, DO etc.).
- Locate NPI numbers at the NPPES website: NPI Records.

Step 6 – My Turn Vaccine Locator: Your current My Turn Vaccine Locator information will display on this page and you can update as necessary. The My Turn Vaccine Locator (previously the EZIZ Provider Locator) is a public-facing page that helps patients find your location based on its proximity and vaccination services.

Step 7 – Review Recertification Information: Review all the information entered in the Recertification form. If any edits are needed, click on the "Back" button to go back to the

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previous pages. Otherwise click on "Submit for E-Signature" to send the Provider Agreement and Addendum to the Provider of Record for their electronic signature.

Step 8 – Review Provider Agreement and Provider Agreement Addendum: An email will be sent to the Provider of Record to review and electronically acknowledge compliance with all items outlined in the 2026 VFC Provider Agreement (PDF) and the 2026 CA VFC Program Provider Agreement Addendum (PDF). The Provider of Record will click on the link in the email to review and sign the documents via DocuSign. The provider's electronic signature acknowledges agreement with all current VFC Program requirements and that the provider has the capacity to order, receive, store, manage, and administer publicly purchased vaccines.

• *Important Note!* The Recertification status will only be "Completed" once the Provider of Record has signed the Agreement and Addendum through DocuSign.

Step 9 - Provider Satisfaction Survey

A link to complete and submit the <u>VFC Provider Satisfaction Survey</u> will appear after submitting your Recertification for e-signature. You can also access the survey outside of Recertification. Your input is greatly valued and will assist the VFC program, educational resources, staff training, and systems.

The VFC Program would like to thank all providers who participated in the 2024 VFC Provider Satisfaction Survey. While the survey was not a required step for 2024 annual VFC Recertification, 1,665 out of over 3,500 provider locations completed the survey. While these responses do not represent a random sample of providers, they do represent the opinions and experiences of newly enrolled providers and a large number of VFC locations on various topics listed below:

- Enrollment
- Program Requirements
- Technology (myCAvax)
- Customer Service
- Field Representative Interaction
- Training & Webinars
- Overall Program Satisfaction

Feedback obtained from the survey results will be considered in our continuous effort to improve the California VFC Program.

Overall, the results were positive. Approximately 92% of respondents were key practice staff, with the majority of respondents being VFC Vaccine Coordinators (65%) and Providers of Record (12%) who are well positioned to speak about their location's experience with the VFC Program. From the 1,665 surveys completed, principal findings indicated:

- 87% strongly agreed or agreed that they were satisfied with the VFC Program in general.
- 81% agreed that VFC Recertification is easy to complete.

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- 82% strongly agreed or agreed that VFC Program requirements are clear and easy to follow. Responses show "Eligibility and Billing Practices" as an area that may be more challenging – 79% strongly agreed or agreed that these requirements were clear and easy to follow.
- 77% reported that their VFC vaccines arrived in a timely manner. High overall satisfaction, but there were some concerns about vaccine ordering delays and recertification complexity.
- 78% agreed that VFC resources on the myCAvax Knowledge Center helped support their participation in VFC. Top areas needing more resources include:
 - VFC Eligibility: Billing Practices
 - Storage and Handling: Responding to Temperature Excursions
- 82% strongly agreed or agreed VFC Customer Service Center Representatives helped them work through my problems.
- 87% strongly agreed or agreed that their VFC Field Representative helped them through their problems to their satisfaction.

With the implementation of myCAvax in the summer of 2024, the system is still undergoing continuous enhancements and improvements. The CA VFC Program welcomes your feedback on how we can support your immunization practice.

2026 VFC Requirements

The <u>2026 VFC Provider Agreement (PDF)</u> listing federal requirements has been updated to reflect the vaccine administration reporting requirement in CAIR prior to submission of vaccine orders. The <u>2026 CA VFC Program Provider Agreement Addendum (PDF)</u> with state requirements has been updated which has a new section for temporary mobile and off-site clinics.

The <u>2026 VFC Requirements at a Glance (PDF)</u> summarizes Program requirements, updates, and resources available to help practices meet these requirements. Please print and share with relevant clinic staff.

If you have any questions about the recertification process, please contact the VFC Program at 877-2GET-VFC (877-243-8832).

Enclosures

2026 Program Participation Requirements at a Glance (PDF) (IMM-1240)

2026 VFC Provider Agreement (PDF) (IMM-1241)

2026 VFC Provider Agreement Addendum (PDF) (IMM-1242)

Recertification Frequently Asked Questions (PDF) (IMM-1245)

Recertification Process (PDF) (IMM-1277)

Recertification Worksheet (PDF) (IMM-1207)

myCAvax Recertification Demo and Knowledge Center Resource