Vaccines for Adults (VFA) Office Hours

Tuesday, April 9, 2024
2PM – 2:30PM
Questions

During today’s webinar, please use the Q&A panel to ask your questions so CDPH panelists and subject matter experts can respond directly.

Resource links will be dropped into, “Chat”
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myCAvax
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VFA Recertification Completion

Almost there! **67%** of VFA-eligible providers completed recertification so far.

As of **Monday, April 8, 2024**, **363** out of **540** total providers eligible for VFA have completed recertification.

![Battery icon with low charge]

**177 VFA-eligible providers still need to complete recertification.**

VFA ordering opens on **Monday, April 15, 2024**. Recertification completion is **required** to submit a VFA vaccine order.
Issues

Missing LHD 317 / VFA tile on the Landing Page

Workaround / Next Steps

✓ If you do not see the LHD 317 or VFA tile on the landing page and you are the Primary VFA Contact or LHD 317 Vaccine Coordinator, contact the Provider Call Center.
Providers with an active VFA Program Location can request VFA vaccines using the order form on the ‘VFA - Order Request’ page. Providers must input on-hand vaccine inventory and doses administered information for all VFA vaccines received, in addition to any requested doses.
Viewing Status of VFA Vaccine Orders

Navigate to an order and view the status of the order on the ‘Status’ field at the top of the page and under the ‘Status Information’ section. Providers can also view the status of their orders on the ‘Orders’ table.
Draft: The order has not been submitted or processed yet.

Submitted: The order has been successfully submitted to CDPH for review and approval.

Assigned: CDPH assigned a CSR to review the order.

Pending: The order is on hold, but no action is needed from the provider.

Corrections Needed: Action is needed from the provider before the order can be approved.

Approved: The order has been approved by CDPH and is ready for fulfillment.

Complete: When an order is in ‘Complete’ status, the order is anticipated to arrive that day. Tracking information is not available in myCAvax until the order is in ‘Complete’ status.

NOTE: Orders in ‘Draft’ and ‘Corrections’ Needed’ statuses automatically expire after 14 days from the ‘Last Modified Date.’
Navigating to the Location Account / Storage Units

Follow the steps below to navigate to your Location Account and update storage units.

1. Select the ‘Program Locations’ option from the dropdown on a program tile.
2. Click the ‘View Program Location’ hyperlink against a Program Location.
3. Click the ‘Account Name’ hyperlink.
4. Select the ‘Related’ tab and scroll down to the ‘Storage Capacities’ section.

Check out the Managing Storage Units job aid in the Knowledge Center to learn more about updating storage units.
Action Required: Update Storage Units

All providers must update the storage units associated with their Provider Location by clicking the ‘Edit’ option against a storage unit. You will need to indicate what program vaccines are stored in the unit, the storage unit brand and model, and the storage unit thermometer model and serial number.

**NOTE:** If you do not update the required fields in the storage units, Waste across all programs will not function properly. Transfers will not function properly for the following programs: VFA, LHD 317, BAP, and Outbreak.
Are you a VFA provider preparing to order vaccine in myCAvax? You are invited to join CDPH for a 30-minute VFA office hour session to learn the latest ordering updates on **Tuesday, April 23, 2024, from 2:00 PM – 2:30 PM PST** on Zoom.

There will be an opportunity for Q&A with CDPH.

Register for the webinar using this [Zoom Registration Link](#).
If you have questions regarding the LHD 317 or VFA program requirements or the myCAvax system, contact the Provider Call Center at (833) 502-1245 or providercallcenter@cdph.ca.gov, Monday – Friday, 8:00 AM – 5:00 PM PT.
Resources: Vaccines for Adults (VFA) on EZIZ
Upcoming CDPH Webinar Opportunities

Next LHDs session is Tuesday, April 16, 2024, 1PM – 2:30PM

CDPH IZB Bi-weekly Updates for Providers
Next session: Friday, April 19, 2024
9AM – 10:30AM